

26 September 2022

### **Statement on fraudulent website**

Bank of China (Hong Kong) Limited (“BOCHK”) would like to alert its customers and the general public to the following fraudulent website, which purported to be BOCHK’s website:

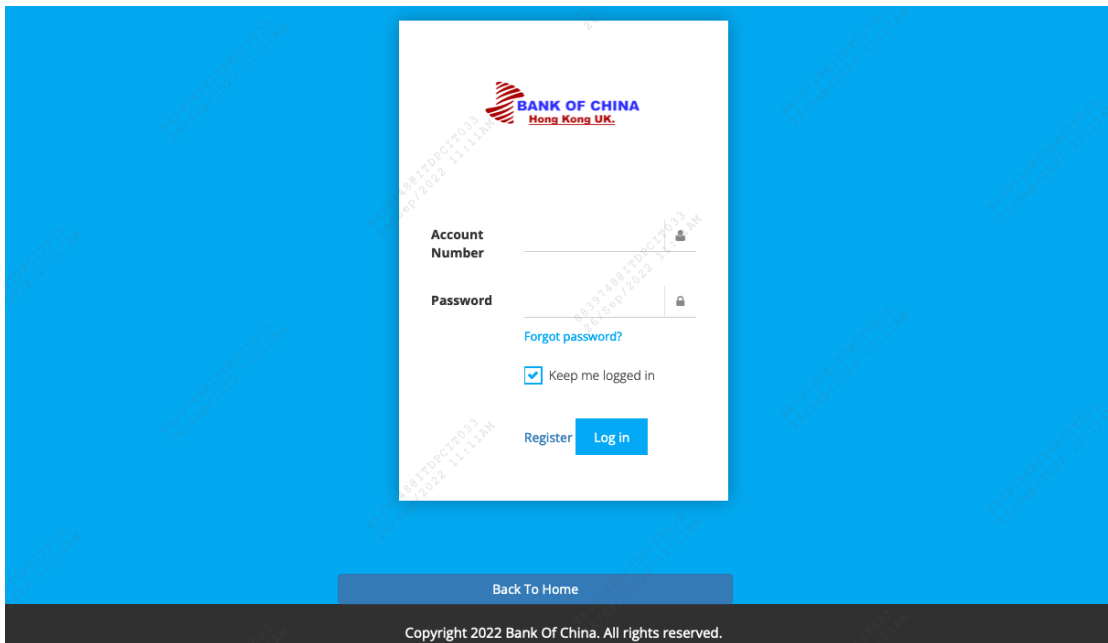
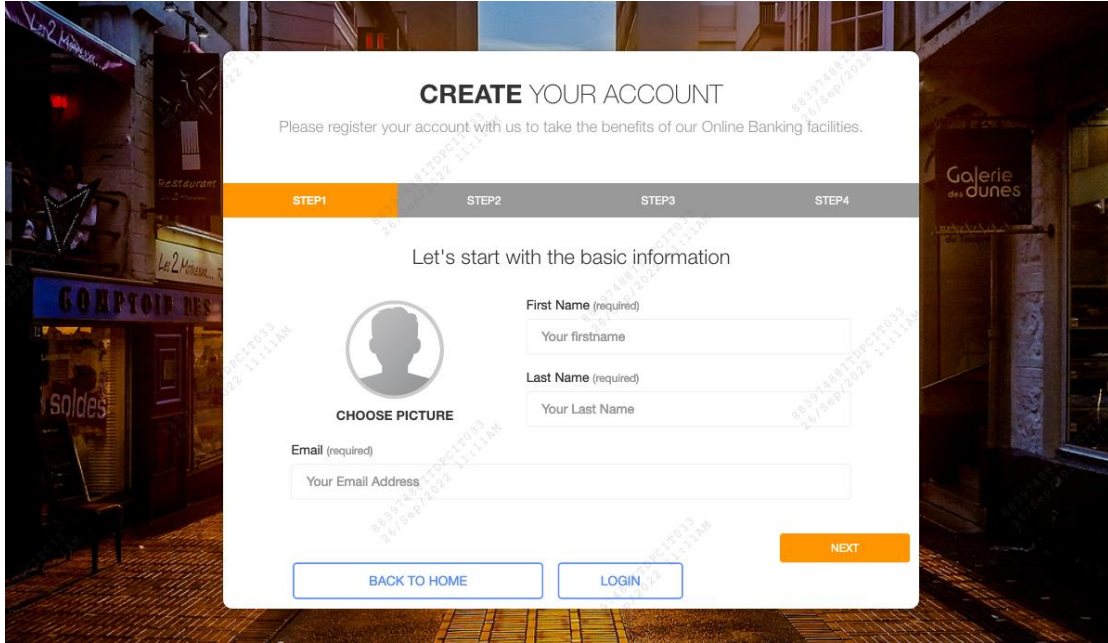
hxxps://www[.]bochkuk[.]com/

The fraudulent website has a login page which displays the Bank’s general enquiry hotline and branch address, intending to steal customers’ data, such as internet banking number and password. BOCHK declares that it has no connection with the fraudulent website. Meanwhile, the case has been reported to the Hong Kong Monetary Authority and the Hong Kong Police Force.

When conducting transactions through electronic channels, customers are advised to access their Internet Banking or Mobile Banking accounts by typing the website address of BOCHK (<http://www.bochk.com>) directly into the browser address bar, or through the BOCHK Mobile Application downloaded from official App stores or reliable sources. Customers should not access such accounts or provide personal information (including passwords) through hyperlinks, QR codes or attachments embedded in e-mails or on websites. For more security information about BOCHK’s electronic banking services, please visit <http://www.bochk.com/en/security.html>.

Customer who has logged into the aforesaid fraudulent website and provided personal information should immediately contact BOCHK Customer Service Hotline at (852) 3988 2388 (press 3, # and 2 after language selection).

Below are the screenshots of the fraudulent website:





### Services Options

Bank Of China gives you access to a secure e-Banking solution created especially for you. This platform is linked to the Bank's information technology section. Our expert work teams are ready to offer secure and reliable banking experience.

#### Loan Request

Request an online credit facility by providing you a secure and reliable online service.

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#### I want to save or invest

Save your money, get more on your savings, and manage your investments online.

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#### Worldwide Banking

From 100+ Bank Of China branches worldwide, you can manage your money online.

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#### Online Transactions

Manage your bank account online and transfer funds securely.

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Meet face to face with our products and services, visit all our products and services, and get your money's worth.

Accept any request from your client, respond and the value of your service to your client.

### Process Services

We have created alliances with recognized entities that contribute to improving quality of your life.



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