

Termination Notice of “BOC Wealth Express” Service

Please be informed that with effect from 20 June 2023 (“Effective Date”), Bank of China (Hong Kong) Limited (“BOCHK”) and Bank of China Limited (“BOC”) will terminate “BOC Wealth Express” Service, including Wealth Express card and the related functions of “BOC Wealth Express” in Personal Internet Banking.

1. The following services of “BOC Wealth Express” will be terminated from the Effective Date (Applicable to holder of card issued by BOCHK):
 - ATM & POS service from BOCHK and BOC designated accounts, Flexible Account Management Service, balance checking at ATMs and POS terminals with BOC Wealth Express Card;
 - Account overview, transaction records, remittance to the Mainland and Hong Kong and remittance transaction records¹ under BOC Wealth Express via BOCHK Personal Internet Banking; and
 - Counter services, cash withdrawal, cash transfer and balance checking via self-service machines at BOC Shenzhen branch.
2. Customer can bring the identity documents (e.g. Mainland Travel Permit for Hong Kong and Macau Residents) along with BOC Wealth Express Card to cancel BOC Account at BOC Shenzhen branch. When “BOC Wealth Express” Service is terminated, customer can still visit BOC Shenzhen branch to cancel the account and withdraw the balance. (Applicable to holder of card issued by BOCHK)
3. Customer can continue to use BOCHK Personal Internet Banking / Mobile banking services for BOCHK HKD savings account under the Wealth Express Card. You may also apply BOC Card for the HKD savings account.
4. BOC Personal Internet Banking services for BOCHK HKD savings account / BOC Wealth Express Card issued by BOC and the related services (including Flexible Account Management Service²) will be terminated. For details of BOC Wealth Express Card issued by BOC or BOC Personal Internet Banking services, please contact BOC.

Should you have any enquiry, please contact BOCHK Customer Service Hotline at (852) 3988 2333 (Monday to Friday, 9 a.m. to 6p.m. or Saturday, 9 a.m. to 1 p.m.)

or visit www.bochk.com or BOCHK branches. For enquiries of BOC account / services, please visit BOC branch or contact BOC Customer Service Hotline at (86) 755-95566.

Bank of China (Hong Kong) Limited

20 April 2023

Remarks:

1. After “BOC Wealth Express” Service is terminated, you can also review past transaction records and remittance transaction records of your BOCHK HKD savings account. (Banking > My Account > Transaction Record or Banking > Remittance > Transaction Record / Outward Remittance Enquiry / Inward Remittance Enquiry).
2. BOC Wealth Express Card Flexible Account Management Service and related services, including ATM & POS services and balance checking for BOCHK HKD savings account. Account overview, transaction records, remittance to the Mainland and Hong Kong, and remittance transaction records under BOC Wealth Express via BOC Internet Banking.

Should there be any discrepancy between the Chinese and the English versions of this letter, the Chinese version shall prevail.