

Notice of Amendments to the “General Information”

Please be informed that with effect from 26 June 2023 (“Effective Date”), the Chinese version of the “General Information” will be amended. Customers may access to the revised “General Information” from the Effective Date via the link below:

<https://www.bochk.com/dam/document/TnC/DEP/geninfo.pdf>

For details of the amendments, please refer to the table below:

Section	Original	Details of Amendment
Paragraph 17 under “Account operation”	For a cheque drawn on a bank in Hong Kong and deposited for collection before the cut-off time: interest will be credited on that day. If it is deposited after the cut-off time, interest will accrue on our next business day. For the purpose of this paragraph, business day means a day where there is inter-bank clearing and settlement of funds in Hong Kong.	Remain Unchanged
Paragraph 19 under “Account operation”	Cheques drawn on a bank in Hong Kong deposited on a day where there is inter-bank clearing and settlement of funds in Hong Kong for collectio before the cut-off time will usually be cleared at about 3 p.m. on our next business day. For cheques deposited on Friday, the time will be 3 p.m. on our first business day in the following week. The relevant funds collected may not be used or withdrawn pending clearance.	Remain Unchanged

Should customers have any enquiry, please contact BOCHK Customer Service Hotline at (852) 3988 2388 / Corporate Customer Service Hotline at (852) 3988 2288 or visit www.bochk.com or BOCHK branches.

Bank of China (Hong Kong) Limited

23 May 2023

Note :

1. The amendments above shall be binding on customers if the customers continue to maintain the account(s) with the Bank or use any of the Bank's banking, financial or other services on or after the Effective Date. If customers do not accept the amendments, the Bank may not be able to continue to provide services to customers.
2. Customers can also download this customer notice from the Bank's website on or before 23 July 2023 and customers may not be able to access or download such customer notice thereafter.
3. The new version of the "General Information" will be available on our website (www.bochk.com) from the Effective Date and will be displayed in our branches from 26 June 2023. Hard copy thereof can also be obtained at our branches upon request.
4. Should there be any discrepancy between the English and Chinese version of this customer notice, the Chinese version shall prevail.