

30 August 2023

Statement on fraudulent websites and phishing emails

Bank of China (Hong Kong) Limited (“BOCHK”) would like to alert its customers and the general public to the following fraudulent websites and phishing emails, which purported to be from BOCHK.

Fraudulent websites:

hxxp://glogistic.es/cn.html

hxxp://glogistic.es/en.html

hxxps://kultura.mr.gov.ua/cn.html

hxxps://kultura.mr.gov.ua/en.html

hxxps://mr.gov.ua/cn.html

hxxps://mr.gov.ua/en.html

hxxps://kuda.kebbistate.gov.ng/token/auth/username.php

hxxps://kuda.kebbistate.gov.ng/token/en/username.php

Phishing emails:

admin @ gsoft.co.jp

admin @ inuzuka.co.jp

admin @ t-access.jp

admin @ topgarden.co.jp

contact @ bright-souzoku.jp

contact @ jbwc.jp

contact @ kenjinwriting.jp

contact @ masuda-sanfujinka.jp

contact @ mizunoglass.com

contact @ noble-taxi.blog

contact @ ritacot.com

contact @ satocl.com

contact @ tengaiten.com

contact @ tipoff.jp

info @ adjective.jp

info @ aimori.net

info @ alanize.com

info @ cocoteli.com

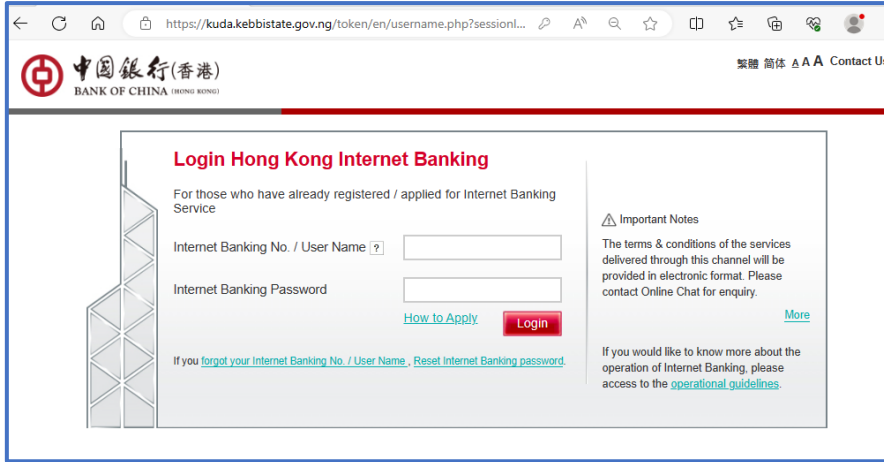
info @ esgagent.net
info @ hogutore.com
info @ kanagawa-uma.com
info @ kokorosoudan.com
info @ m-fantasy2021.jp
info @ reisetsu.jp
info @ toyojoshi.ac.jp
info @ tsx-com.co.jp
info @ vivito.jp
support @ wheelog.com
test @ azabu-motors.com
test @ covid19hc.info
test @ zenshin-seikei.com
liv @ castorkompetanse.no
mannett @ iconicec.ca
info @ biyokeiei.com

The fraudulent websites and phishing emails intend to steal customers' data, such as internet banking number and password. BOCHK declares that it has no connection with the fraudulent websites and phishing emails. Meanwhile, the case has been reported to the Hong Kong Monetary Authority and the Hong Kong Police Force.

When conducting transactions through electronic channels, customers are advised to access their Internet Banking or Mobile Banking accounts by typing the website address of BOCHK (<http://www.bochk.com>) directly into the browser address bar, or through the BOCHK Mobile Application downloaded from official App stores or reliable sources. Customers should not access such accounts or provide personal information (including passwords) through hyperlinks, QR codes or attachments embedded in e-mails or on websites. For more security information about BOCHK's electronic banking services, please visit <http://www.bochk.com/en/security.html>.

BOCHK advises its customers to verify any emails that claim to be sent from BOCHK. Please delete suspicious emails and attachments immediately without opening them. Customer who has logged into the aforesaid fraudulent websites and provided personal information should immediately contact BOCHK Customer Service Hotline at (852) 3988 2388 (press 3, # and 2 after language selection).

Below are the fraudulent website screenshots:



Below is the phishing email screenshot:



Bank of China (Hong Kong) Limited