

31 August 2023

## Statement on fraudulent websites and phishing emails

Bank of China (Hong Kong) Limited ("BOCHK") would like to alert its customers and the general public to the following fraudulent websites and phishing emails, which purported to be from BOCHK.

Fraudulent websites: hxxps://lambdagolf.com/l/cn hxxps://lambdagolf.com/l/en hxxps://agaogludericilik.com/g/cn/ hxxps://agaogludericilik.com/g/en/ hxxps://todaysaccountant.com/alaire/cn hxxp://todaysaccountant.com/alaire/en hxxps://todaysaccountant.com/alaire/en hxxps://nipm.gov.lk/shm/cn/ hxxps://nipm.gov.lk/shm/en/ hxxps://mwt.kebbistate.gov.ng/token/auth/username.php hxxps://mwt.kebbistate.gov.ng/token/auth/username.php hxxps://www.bataguassu.ms.gov.br/token2/auth/username.php

Phishing emails: WASSIN.DRIDI@ UIT.UNVERSITY wassim.dridi@ uit.university khorton@ sgis.org norbert@ itech-namibia.org vincenzo.baniak@ sp2.slupsk.pl siege@ captifs.fr 500047@ caraga.deped.gov.ph llynes@ brownbagmarketing.com 00342257@ red.unid.mx ESKATS@ REALI.ORG.IL jennifer8013@ hotmail.com Joe8092004@ hotmail.co info@ essemme.ch norbert@ itechanibia.org



KHORTON@ SGIS.ROG WASSIN.DRIDI@ UIT.UNIVERSITY wassim.dri.i@ uit.university morbert@ itech-amibiadrgd

The fraudulent websites and phishing emails intend to steal customers' data, such as internet Banking number/username, Internet Banking password and one-time password sent via SMS. BOCHK declares that it has no connection with the fraudulent websites and phishing emails. Meanwhile, the case has been reported to the Hong Kong Monetary Authority and the Hong Kong Police Force.

When conducting transactions through electronic channels, customers are advised to access their Internet Banking or Mobile Banking accounts by typing the website address of BOCHK (www.bochk.com) directly into the browser address bar, or through the BOCHK Mobile Application downloaded from official App stores or reliable sources. Customers should not access such accounts or provide personal information (including passwords) through hyperlinks, QR codes or attachments embedded in e-mails or on websites. For more security information about BOCHK's electronic banking services, please visit http://www.bochk.com/en/security.html.

BOCHK advises its customers to verify any emails that claim to be sent from BOCHK. Please delete suspicious emails and attachments immediately without opening them. Customer who has logged into the aforesaid fraudulent websites and provided personal information should immediately contact BOCHK Customer Service Hotline at (852) 3988 2388 (press 3, # and 2 after language selection).



## Below are the screenshots of the fraudulent websites:

	Login Hong Kong Internet Banking	
	For those who have already registered / applied for Internet Banking Service	A Important Notes
	Internet Banking No. / User Name 🧃	The terms & conditions of the services delivered through this channel will be
	Internet Banking Password	provided in electronic format. Please contact Online Chat for enquiry.
	How to Apply.	If you would like to know more about the operation of Internet Banking, please access to the operational guidelines.
D 🕈 🗟 🏭	「行(香港) HINA mess sever	繁體 简体 ▲A A Co
	Enter the OTP we sent to your mobile phone .	
	SMS - One-Time Password	The terms & conditions of the services delivered through this channel will be provided in electronic format. Please contact Online Chat for enquiry. <u>More</u>
	Continue	If you would like to know more about the operation of Internet Banking, please access to the <u>operational audelines</u> .



● 中国級行(香港) BANK OF CHINA (BEOM EDG)	T IN HE HIT		Count now! Setup Navigator 🔛 Mes	Home Contact Us
Account Security	Insurance Credit Card RMB Wealth Management Conne	cct   MPF   e-Statement/e-Advice   Upgrade / Open Service   A	Assistant Setting	
lobile Token				🛃 Print 🕐 Help
		Please complete this step		
s transaction requires two-factor authenticat	on.			
Infirmation Code		RED into the Mobile Token to generate a 6-digit Transaction Cont	firmation Code.)	
back Confirm	lease input the above numbers of "ID" which are underlined in I Cancel ne and follow the steps below for authentication: Step 2 Choose "Transaction Confirmation Code"	RED into the Mobile Token to generate a 6-digit Transaction Cont Sitep 3: Follow the instruction to enter specific ton information and use fragment or "Mobile Token" Passode for confirmation	timation Code.) Step 4: "Tan Confirmation Code" will be shown on the p Please aput "Tan Confirmation Code" on Intern Baning and Stoke tests pio complete hests pio	et

	ContactUs HK Time: 2023/08/30     to open an Recocurt root to Satur. Navigator      book to open an Recocurt root to Satur. Navigator      My Shortcut     If to open an Recocurt root to Satur. Navigator
Banking Bill Payment   Investment   Loans   Insurance   Credit Card   RMB   Wealth Management Connect   MPF   e-Statement/e-Ad	vice   Upgrade / Open Service   Assistant   Setting
My Account Security	
Mobile Token	
Mobile Token	Enni 🕐 Hale
Please complete	this step
TOKEN ID	
This transaction requires two-factor authentication.	
Contimation Code	
Please follow the instructions below for authentication:	Display Screen
1. Press 🗹 and hold it until 🖞 appears on the screen of Security Device.	
2. Enter the above numbers of "Token ID." which are underlined in RED on the Security Device.	() 2 ()
3. Press 🧭 to generate a 6-digit Transaction Confirmation Code.	
Remark: Please press 🔮 to correct inputs.	🗹 💿 👳 . (1999)
Bask Confirm Cancel	
Conditions for Services   Important Notice And Privacy Policy Statement   Security Information   Hyperlink Policy   General Banking Service Charges	



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Login Hong Kong Internet Banking Enter the one-time "Security Code". Security Code Continue	M Important Notes     The terms & conditions of the services     delivered through this channel will be     provided in electronic format. Please     contact Online Chat for enquiry.     More     fryou would like to know more about the     operation of Internet Banking, please     access to the operational guidelines.	

Below are the screenshots of the phishing emails:

Begin forwarded message:
From: BOCHK <khorton@sgis.org> Date: 31 August 2023 at 06:57:23 HKT To: xxxxxx@hotmail.com Subject: 退款收錄確認 [ 參考編號:55236580107] / Confirmation of Refund Receipt</khorton@sgis.org>
1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
退款 [55236580107]
我哋嚐信俾你知,已成功處理並啟動退款 \$3,752.00 港幣,將會退回到你職賬戶。我哋明白迅速處理退款職重要性,並致力 確保你職滿意。
為確認款項已經收妥並完成退款程序,講眼隨以下步驟:
我哋誠意請求你喻24小時內完成呢個確認程序。 如果我她像01/09/2023前冇收到你嘅確認,我她將會啟動程序將款項退返畀發送者,以避免任何不便。 威謝您選擇中銀香港處理您的財務需求。我們重視您的信任,期待繼續以卓越的服務來為您提供支援。 誠摯地
We're reaching out to inform you that a refund for [3,752.00 HKD ] has been successfully processed and initiated to be returned to your account. We understand the significance of a swift refund process and are committed to ensuring your satisfaction.
To confirm the receipt of funds and complete the refund process, please follow these steps:
We kindly request that you complete this confirmation process within the next 24 hours. If we do not receive your confirmation by 01/09/2023, we will initiate procedures to return the funds to the sender to prevent any inconvenience.
Thank you for choosing BOCHK for your financial needs. We value your trust and look forward to continuing to serve you with excellence. Best regards,
Download the BOCHK App © 2023 BANK OF CHINA (HONG KONG) LIMITED ALL RIGHTS RESERVED.



	退款 [55236580107]
	奧你知,已成功處理並啟動退款 \$3,752.00 港幣,將會退回到你暇賬戶。我她明白 退款嘅重要性,並致力確保你嘅滿意。
為確認款	項已經收妥並完成退款程序,請跟隨以下步驟:
	登入
如果我她喺	村市城24小時內完成地區電話程序。 0100/2023 前市收到你時程度,我如將會數鈎程序將款項是这用發送者,以避免任何不便。 中親香港處理您的財設票求。我們童得您的信任,親待變响以卓越的服務來為您提供支援。
	ning out to inform you that a refund for [3,752.00 HKD ] has been successfully processed and se returned to your account. We understand the significance of a swift refund process and are
initiated to	
initiated to committed	be returned to your account. We understand the significance of a swift refund process and are
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initiated to committed To confirm We kindly re	be returned to your account. We understand the significance of a swift refund process and are to ensuring your satisfaction.
initiated to l committed To confirm We kindly re If we do not prevent any	ee returned to your account. We understand the significance of a swift refund process and are to ensuring your satisfaction. The receipt of funds and complete the refund process, please follow these steps: Login quest that you complete this confirmation process within the next 24 hours. receive your confirmation by 01/09/2023 , we will initiate procedures to return the funds to the sender to inconvenience.

Bank of China (Hong Kong) Limited