

8 September 2023

### **Statement on phishing emails and fraudulent websites**

Bank of China (Hong Kong) Limited (“BOCHK”) would like to alert its customers and the general public to the following phishing emails and fraudulent websites, which purported to be from BOCHK:

**Phishing emails:**

info.oostende @ bowlingpaleis.be

ibanga.okon @ dbhsolutions.com

**Fraudulent websites:**

hxxps://quitosaludable.gob.ec/cn

hxxps://quitosaludable.gob.ec/en

hxxps://bamaoxi.com/taj/cn

hxxps://bamaoxi.com/taj/en

hxxps://tagderry.org/taj/cn

hxxps://tagderry.org/taj/en

hxxps://hkboc.net/token/auth/username.php

hxxps://hkboc.net/token/en/username.php

hxxps://hkboc.info/reward/auth/username.php

hxxps://hkboc.info/reward/en/username.php

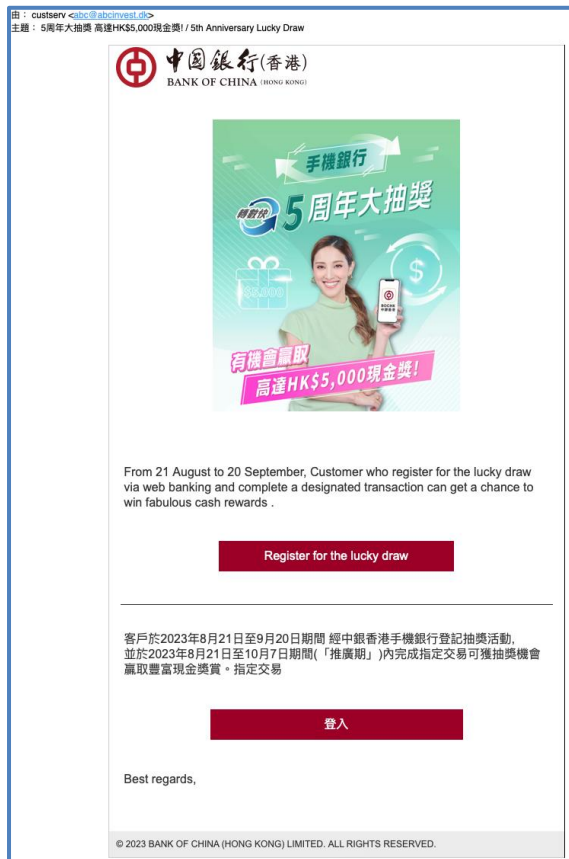
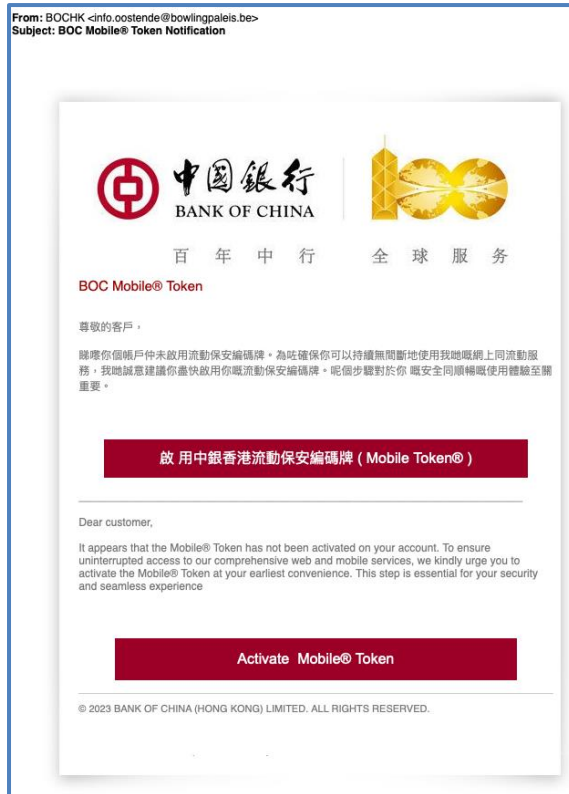
These phishing emails and fraudulent websites intend to steal customers’ data, such as Internet Banking number/username, Internet Banking password, one-time password sent via SMS and security code. BOCHK declares that it has no connection with the phishing emails and fraudulent websites. Meanwhile, the case has been reported to the Hong Kong Monetary Authority and the Hong Kong Police Force.

When conducting transactions through electronic channels, customers are advised to access their Internet Banking or Mobile Banking accounts by typing the website address of BOCHK ([www.bochk.com](http://www.bochk.com)) directly into the browser address bar, or through the BOCHK Mobile Application downloaded from official App stores or reliable sources. Customers should not access such accounts or provide personal information (including passwords) through hyperlinks, QR codes or attachments embedded in emails or on websites. For more security

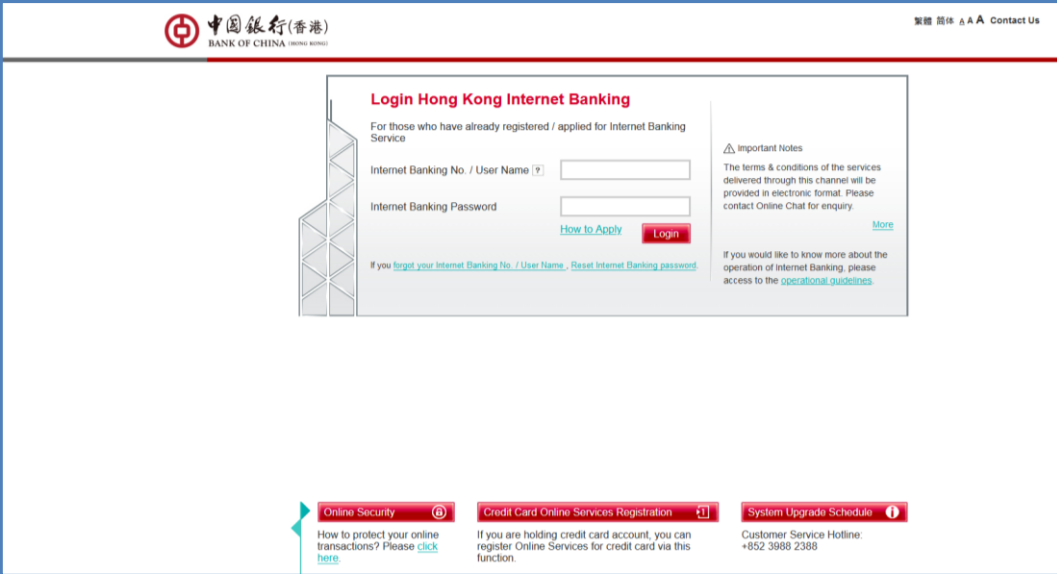
information about BOCHK's electronic banking services, please visit <http://www.bochk.com/en/security.html>.

BOCHK advises its customers to verify any emails that claim to be sent from BOCHK. Please delete suspicious emails and attachments immediately without opening them. Customer who has logged into the aforesaid fraudulent websites and provided personal information should immediately contact BOCHK Customer Service Hotline at (852) 3988 2388 (press 3, # and 2 after language selection).

Below are the screenshots of the phishing emails:



Below are the screenshots of the fraudulent websites:



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### Login Hong Kong Internet Banking

For those who have already registered / applied for Internet Banking Service

Internet Banking No. / User Name

Internet Banking Password

[How to Apply](#)

If you [forgot your Internet Banking No. / User Name](#), [Reset Internet Banking password](#)

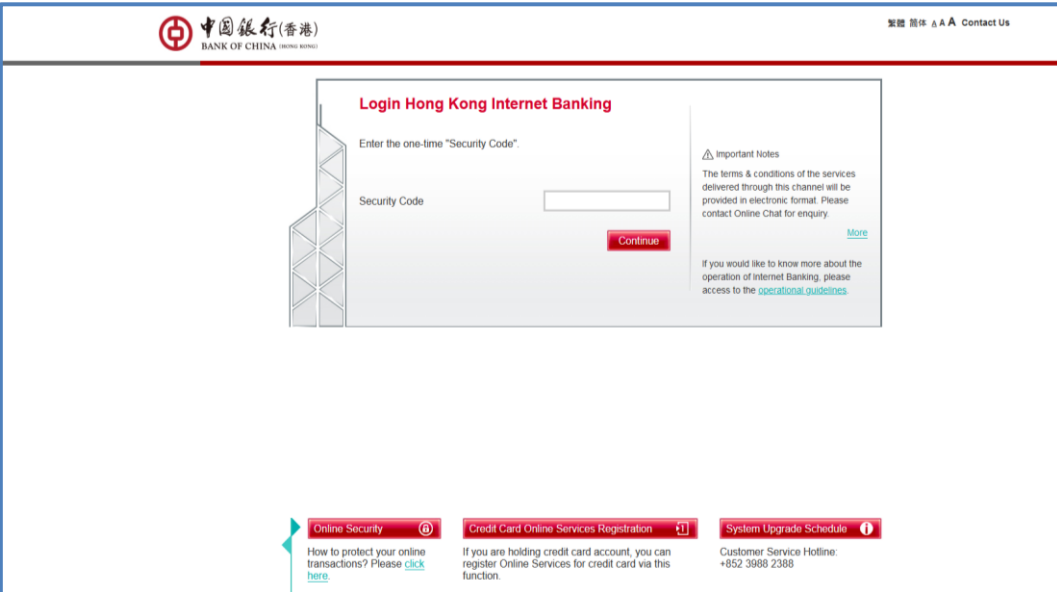
**Important Notes**  
The terms & conditions of the services delivered through this channel will be provided in electronic format. Please contact Online Chat for enquiry. [More](#)

If you would like to know more about the operation of Internet Banking, please access to the [operational guidelines](#)

**Online Security**  How to protect your online transactions? Please [click here](#)

**Credit Card Online Services Registration**  If you are holding credit card account, you can register Online Services for credit card via this function.

**System Upgrade Schedule**  Customer Service Hotline: +852 3988 2388



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### Login Hong Kong Internet Banking

Enter the one-time "Security Code".

Security Code


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+852 3988 2388

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HK Time: 2023/08/31
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Banking | Bill Payment | Investment | Loans | Insurance | Credit Card | RMB | Wealth Management Connect | MPF | e-Statement/Advice | Upgrade / Open Service | Assistant | Setting

My Account | Security

OTP

Lucky Draw Chance

Please input the OTP for authentication.

OTP

We have sent an OTP to the above mobile phone number. Please ensure that your mobile phone is switched on, has good signal reception and has sufficient memory for storing SMS.

back
Confirm
Cancel

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