

21 October 2023

Statement on phishing emails

Bank of China (Hong Kong) Limited (“BOCHK”) would like to alert its customers and the general public to the following phishing emails containing hyperlinks that redirect to fraudulent websites purported to be from BOCHK.

Phishing emails:

BCHK Customer Support Center <david @ dxs-systems.com>

BOC <per @ landgraff.no>

The phishing emails intend to steal customers’ data. BOCHK declares that it has no connection with these phishing emails. Meanwhile, the matter has been reported to the Hong Kong Monetary Authority and the Hong Kong Police Force.

BOCHK advises its customers to verify any emails that claim to be sent from BOCHK. Please delete suspicious emails and attachments immediately without opening them. Customers who have received the aforesaid phishing email and made payments or provided personal information should immediately contact BOCHK Customer Service Hotline at (852) 3988 2388 (press 3, # and 2 after language selection).

Below are screenshots of the phishing emails: (Chinese only):

