

1 December 2023

Statement on Fraudulent SMS Messages

Bank of China (Hong Kong) Limited (“BOCHK”) would like to alert its customers and the general public to the following fraudulent SMS messages (please refer to the screenshots below) with the hyperlinks below.

hxxps://wa[.]me/+85260305974

hxxps://wa[.]me/+85290548596

hxxps://chat[.]whatsapp[.]com /CpFVzhZAuH1JAixLpAOF7z

These fraudulent SMS messages claimed to come from BOCHK. It invited customers and the general public to get in touch by WhatsApp and sign up for a social media group that claims to share stock investment advice. BOCHK declares that it has no connection with the aforesaid fraudulent SMS Messages. Meanwhile, the case has been reported to the Hong Kong Monetary Authority and the Hong Kong Police Force.

BOCHK advises its customers to verify any SMS messages purporting to be from BOCHK and not to access their bank accounts or provide personal information (including passwords) through hyperlinks, QR codes or attachments embedded in SMS messages, e-mails or on websites. BOCHK will update the fraud alerts on the bank’s website from time to time. For details, please visit www.bochk.com/en/aboutus/fraudalert.html. For more security information about BOCHK’s electronic banking services, please visit www.bochk.com/en/security.html.

Customers who have received any SMS messages purporting to be from BOCHK should contact BOCHK Customer Service Hotline at (852) 3988 2388 (press 3, # and 2 after language selection).

Below is the screenshot of the phishing SMS message (Chinese only):



Bank of China (Hong Kong) Limited