

27 January 2023

Notice on BOCHK Branch Services

Bank of China (Hong Kong) ("BOCHK") would like to inform its customers and the general public that Tsim Sha Tsui East Branch will be temporarily closed until 28 January 2023 (Saturday) as there is a branch employee preliminarily tested positive for COVID-19. The Bank will take corresponding measures, including thoroughly cleaning and disinfecting the branch, arranging COVID-19 tests and home quarantine for all employees at the branch. All employees at the branch fully complied with the Bank's preventive measures, including wearing a face mask while on duty and having their body temperature taken. To fully support the epidemic prevention work, the Bank will continue to monitor the situation, and work in close liaison with the Centre for Health Protection on these cases.

Customers may check the nearest outlets under "Branch Locator" on BOCHK website (www.bochk.com/en/branch.html). For enquiries about BOCHK branch services, customers may call our Customer Service Hotline at (852) 3988 0499 or (852) 3988 2388.

The services of the following branch will be suspended on 27 January (Friday) :

Branch Name	Branch Address
Kowloon	
Tsim Sha Tsui East Branch [#]	Shop 3, LG/F, Hilton Towers, 96 Granville Road, Tsim Sha Tsui East

Note:

1. The services of Airport Cheong Tat Road Branch[#] will remain suspended until further notice.

[#]The service at the Self-service Banking Centre at the branches remains normal.

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