

17 February 2023

### **Notice on South Horizons Banking Services Centre Services**

Bank of China (Hong Kong) Limited would like to notify its customers that this Banking Service Centre is now undergoing renovation in phases. We endeavour to offer customers more convenient and quality banking services through the upgraded service facilities, combining with professional service of our customer service team and efficient digital banking facilities. A new 24-hour Self-service Banking Area will be in operation on 28 March 2023 (Tuesday), whereas the Centre will greet customers with a brand new look on 4 May 2023 (Thursday) after the renovation is completed.

The new 24-hour Self-service Banking Area in the Centre will provide a wide range of facilities including an ATM with HKD, RMB and foreign currency withdrawal service, a cash deposit machine (HKD and RMB), a cheque deposit machine, a passbook update machine and BOCHK iService video banking service to fulfil different needs of customers. Apart from the provision of general enquiry, account opening and wealth management services, the Branch Service Team will offer assistance to the elderly and customers in need of using self-service facilities. As Teller Counter service will not be available at the Centre, customers are advised to conduct related transactions via self-service facilities, or the following branches nearby:

#### **Aberdeen Branch**

Address : 25 Wu Pak Street, Aberdeen

#### **Aberdeen Centre Branch (will commence operation on 24 April 2023)**

Address : Shop 2, 2/F, Site 2 Aberdeen Centre, Aberdeen

During the renovation period, customers may access banking services via the abovementioned branches or electronic means such as mobile banking, internet banking and phone banking. Customers may scan the QR code below to learn more about our new digital banking services:



For enquiries, please contact our staff at the Centre or call our Customer Service Hotline at (852) 3988 2388.

Bank of China (Hong Kong) Limited  
South Horizons Banking Services Centre