

6 March 2024

Statement on fraudulent website

Bank of China (Hong Kong) Limited ("BOCHK") would like to alert its customers and the general public to the following fraudulent website.

hxxps: //carousell [.] bankway [.] space/personal/176573816?refer=3&bank=4

The fraudulent website has a login page which intends to steal customers' data, such as user name / bank card number and password. BOCHK declares that it has no connection with the fraudulent website. Meanwhile, the case has been reported to the Hong Kong Monetary Authority and the Hong Kong Police Force.

When conducting transactions through electronic channels, customers are advised to access their Internet Banking or Mobile Banking accounts by typing the website address of BOCHK (www.bochk.com) directly into the browser address bar, or through the BOCHK Mobile Application downloaded from official App stores or reliable sources. Customers should not access such accounts or provide personal information (including passwords) through hyperlinks, QR codes or attachments embedded in e-mails or on websites. For more security information about BOCHK's electronic banking services, please visit https://www.bochk.com/en/security.html.

Customer who has logged into the aforesaid fraudulent website and provided personal information should immediately contact BOCHK Customer Service Hotline at (852) 3988 2388 (press 3, # and 2 after language selection).

中国银行 全球服务 Bank of China Global Services	中行网 银 ^{给您更多}
User name/bank card number:	Make a reservation for foreign currency cash Apply for Credit Card Apply for Ican cinite BOC Express Payment Service Outick payment service Customer Service Hotline Silp vertification
Endogin Forget user name or password? Click here. Forget user name or password? Click here. Before login, you shall have installed <u>Windows or Macversion</u> "Online Banking Login Security Controls". Please download and install <u>Windows or Macversion</u> "USBKey Management Tool" for BOC USBKey user. Please dick Tool and are used the online banking.	Security Instruction [FA0] Download and Update CA Certificate E-Banking Regulations Online Banking Rules
Prease use rugbat aim using the simile balancing. Prease use the "Online balancing usersman" obtaining from the counter when you first login to the Wealth Management version and VIP version. After you login, please reset your username.	本机构吸收的本外市存款依据(存款依赖条约) 见别保护
	中国人民银行授权使用

Below is the screenshot of the fraudulent website:

Bank of China (Hong Kong) Limited