

12 March 2024

Statement on fraudulent websites

Bank of China (Hong Kong) Limited ("BOCHK") would like to alert its customers and the general public to a fraudulent website hyperlink embedded in the following phishing websites, that purported to be from a logistics service provider.

Fraudulent websites: hxxp://SMS9[.]INFO/FBDJS hxxps://sf-express[.]fundsway[.]site/personal/267906214?refer=&bank=4

The fraudulent websites intend to steal customers' data, such as username, bank card number and Internet Banking password. BOCHK declares that it has no connection with the fraudulent websites. Meanwhile, the case has been reported to the Hong Kong Monetary Authority and the Hong Kong Police Force.

When conducting transactions through electronic channels, customers are advised to access their Internet Banking or Mobile Banking accounts by typing the website address of BOCHK (<u>www.bochk.com</u>) directly into the browser address bar, or through the BOCHK Mobile Application downloaded from official App stores or reliable sources. Customers should not access such accounts or provide personal information (including passwords) through hyperlinks, QR codes or attachments embedded in e-mails or on websites. For more security information about BOCHK's electronic banking services, please visit https://www.bochk.com/en/security.html.

Customer who has logged into the aforesaid fraudulent websites and provided personal information should immediately contact BOCHK Customer Service Hotline at (852) 3988 2388 (press 3, # and 2 after language selection).



Below is the screenshot of the fraudulent websites:

● ● ● ● 後行 BANK OF CHINA ② Online customer :	service 🛃 Barrier free browsing 📆 中文 💡 Help
中国银行 全球服务 Bank of China Global Services	中行网银。
User name/bank card number: Password: Forget user name or password? Click here.	Make a reservation for foreign currency cash Apply for Credit Card Apply for Coredit Card Apply for loan online BCC Express Payment Service Quick payment service Cuick payment service Silp ventication Security Instruction FAQ Download and Update CA Certificate E-Banking Regulations Online Banking Rules
 Before login, you shall have installed <u>Windows or Macversion</u> "Online Banking Login Security Controls". Please download and install <u>Windows or Macversion</u> "USBKey Management Tool" for BOC USBKey user. Please click "logout" after using the online banking. Please use the "Online banking username" of baland from the counter when you first login to the Wealth Management version and VIP version. After you login, please reset your username. 	存款保险 DEPOSIT INSURANCE

Bank of China (Hong Kong) Limited