

21 May 2024

Statement on phishing email

Bank of China (Hong Kong) Limited ("BOCHK") would like to alert its customers and the general public to a phishing email purported to be sent by BOCHK, with the email address as follows:

lochikin @ bcohk. com

BOCHK declares that it has no connection with this phishing email. Meanwhile, the case has been reported to the Hong Kong Monetary Authority and the Hong Kong Police Force.

BOCHK advises its customers to verify any emails that claim to be sent from BOCHK. Please delete suspicious emails and attachments immediately without opening them. Customers who have received the aforesaid phishing email and made payments or provided personal information should immediately contact BOCHK Customer Service Hotline at (852) 3988 2388 (press 3, # and 2 after language selection).

Below is the screenshot of the phishing email:

	<pre>@bcohk.com</pre>	10:53 AM
To:		& 4 more
>		0
	Lim	ited -
overdue pi	incipal and inte	erest
UPDATE.		
Dear Tony,		
that was delivered to reached you. Would y	l copy of the demand letter your office must have ou kindly check that this fully? And also, can we get a	
date for payment of the	e overdue amount r? This is critical at this	
	und a new loan. please	
advise.		
Awaiting your kind and matter.	d urgent response to this	
Best regards,		
Bank of China (Hong Kong)	Limited	
Address: 24/F, Bank Of Chir Kong	a Tower, 1 Garden Road, Hong	

Bank of China (Hong Kong) Limited