

26 September 2024

Statement on fraudulent website

Bank of China (Hong Kong) Limited (“BOCHK”) would like to alert its customers and the general public to the following fraudulent website.

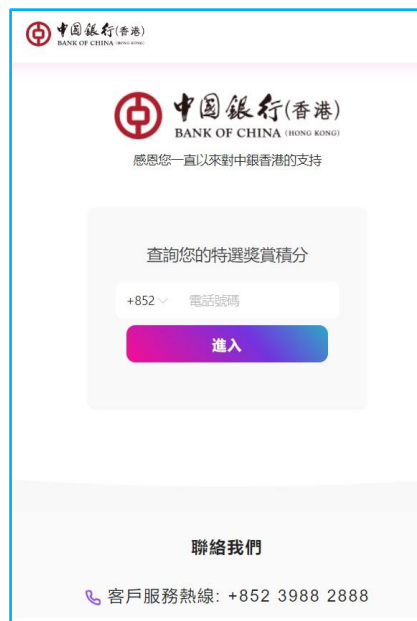
hxxps[:] // bankingofchinahk [.] top/

The fraudulent website intends to steal customers’ data, such as name, phone number and address etc. BOCHK declares that it has no connection with the fraudulent website. Meanwhile, the case has been reported to the Hong Kong Monetary Authority and the Hong Kong Police Force.

When conducting transactions through electronic channels, customers are advised to access their Internet Banking or Mobile Banking accounts by typing the website address of BOCHK (www.bochk.com) directly into the browser address bar, or through the BOCHK Mobile Application downloaded from official App stores or reliable sources. Customers should not access such accounts or provide personal information (including passwords) through hyperlinks, QR codes or attachments embedded in e-mails or on websites. For more security information about BOCHK’s electronic banking services, please visit <https://www.bochk.com/en/security.html>.

Customer who has logged into the aforesaid fraudulent website and provided personal information should immediately contact BOCHK Customer Service Hotline at (852) 3988 2388 (press 3, # and 2 after language selection).

Below are the screenshots of the fraudulent website (Chinese only):



中國銀行(香港) BANK OF CHINA (HONG KONG) LIMITED

確認您的送貨地址

*姓名

*地址
街道地址 或 門牌號碼

詳細地址
公司名稱、房間號碼

*地區

*郵箱

*電話號碼
+853

下一步

聯絡我們
客戶服務熱線: +852 3988 2888


中國銀行(香港) BANK OF CHINA (HONG KONG) LIMITED

付款MOP\$1.00

訂單號: MO-240926-105406391

*持卡人

*卡號
0000 0000 0000 0000



*有效期
MM/YY

*卡背面安全碼 (CVV)
123

提交