

26 September 2024

Statement on fraudulent website

Bank of China (Hong Kong) Limited ("BOCHK") would like to alert its customers and the general public to the following fraudulent website.

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The fraudulent website intends to steal customers' data, such as name, phone number and address etc. BOCHK declares that it has no connection with the fraudulent website. Meanwhile, the case has been reported to the Hong Kong Monetary Authority and the Hong Kong Police Force.

When conducting transactions through electronic channels, customers are advised to access their Internet Banking or Mobile Banking accounts by typing the website address of BOCHK (www.bochk.com) directly into the browser address bar, or through the BOCHK Mobile Application downloaded from official App stores or reliable sources. Customers should not access such accounts or provide personal information (including passwords) through hyperlinks, QR codes or attachments embedded in e-mails or on websites. For more security information about BOCHK's electronic banking services, please visit https://www.bochk.com/en/security.html.

Customer who has logged into the aforesaid fraudulent website and provided personal information should immediately contact BOCHK Customer Service Hotline at (852) 3988 2388 (press 3, # and 2 after language selection).

Below are the screenshots of the fraudulent website (Chinese only):





◆ ★最終程(告兆) ANGL (2 CEDA area tom				Q =
	確認您的送貨地址			
	*姓名			
	1			
	*地址			
	詳細地址			
	公寓数、房間號等			
	*地區			
	* 邮箱			
	* 電話號碼			
	+853			
		聯絡我們		
		聯編我們 & 客戶服務熱線: +852 3988 2888		
) ●周敏行(清海) 1005.07 (1303				Q =
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・ 「「「「「「」」 Mark of Class.come	付款M OP\$1. 00			Q =
● 【意読【(市市) Loss if clink				Q =
▼高級有(信息) Intel (FC)Bits connect	付款MOP\$1.00 訂單號 MO-240926-105406391			Q =
● 【意味】(10月) Hot II Clifferenee	付款M OP\$1. 00			Q =
) 大変後代(後来) 1000-0000	付款MOP\$1.00 訂單號 MO-240926-105406391			Q =
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】	付款MOP\$1.00 訂單號 MO-240926-105406391 *持卡人 * 卡號	9. 客戶服碼施錄: +852 3988 2888		Q =
▶	付款MOP\$1.00 訂單號 M0-240828-105406391 *持卡人 *卡號 0000 0000 0000 0000	9. 客戶服杨施錠: +852 3988 2888 ()		Q =
▶ 王章 张 在 (16-8.) Mark # (1000	付款MOP\$1.00 訂單號 M0-24928-105408391 *時末人 * 末號 0000 0000 0000 0000 *有效期	9. 客戶服務執緯: +852 3988 2888 ● ■ ¥XA 探 ■ ● • 卡府函安全編 (CVV)		Q =
】 TEACTOR	付款MOP\$1.00 訂單號 M0-24928-105408391 *時末人 * 末號 0000 0000 0000 0000 *有效期	 3. 杏戸販務施錠: +852 3988 2888 ● 副 WA III 副 ● ● ● ● ● ● ● ● ● ● ● ● ● ● ● ● ●		Q =
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▶ <u>大臣依代(</u> (6,8)) Mark & Cited annue	付款MOP\$1.00 訂單號 M0-24928-105408391 *時末人 * 末號 0000 0000 0000 0000 *有效期	 3. 杏戸販務施錠: +852 3988 2888 ● 副 WA III 副 ● ● ● ● ● ● ● ● ● ● ● ● ● ● ● ● ●		Q =
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Bank of China (Hong Kong) Limited

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