

30 October 2024

Latest Update Relating to Service Provider of *Private Wealth* Concierge Service

Please be informed that *Private Wealth* concierge service currently provided by Ten Lifestyle Group will be available until November 30, 2024.

We understand that *Private Wealth* customers' needs may change over time. *Private Wealth* is dedicated to bringing customers a range of exquisite offers and exceptional experiences. Stay tuned for what's next!

If you have any queries, please contact our 24-hour *Private Wealth* Service Hotline at +852 3988 2188 or your Relationship Manager.

Bank of China (Hong Kong) Limited

Notes: The above services are subject to the terms and conditions. The privileged offers, services and products provided to you by any third-party service provider (including the Concierge Service Provider) are provided directly to you by the relevant third-party service provider. The Bank is not responsible for the quality of any privileged offer, service and product provided by any third-party service provider or for its failure or delay in providing the designated privileged offers, services or products. You are required to make and resolve any complaint or dispute in relation to the privileged offers, services or products directly with the third-party service provider providing them.

In the event of any discrepancies between the Chinese and the English version of this notice, the Chinese version shall prevail.