

27th December 2024

Expansion of Suspicious Account Alert for ATM transactions



Bank of China (Hong Kong) (“BOCHK”) would like to remind customers that Suspicious Account Alert mechanism was expanded to include transfers conducted at BOCHK’s Automated Teller Machines (ATMs), including real-time transfers as well as cash deposits. When high-risk transactions are detected, the system issues alerts reminding customers to cancel them.

If in doubt, please call the Bank’s Customer Service Hotline at (852) 3988 2388 (press 3, # and 2 after language selection) or the Police Anti-Scam Helpline at 18222 for assistance.

For more details, please refer to relevant webpage of Police:
<https://cyberdefender.hk/en-us/suspicious-proxy-alert/>

Bank of China (Hong Kong) Limited