

29 April 2024

### **Notice on HKMU Branch Services**

Bank of China (Hong Kong) Limited would like to notify its customers that the Branch will be temporarily closed from 29 June 2024 (Saturday) for renovation. We endeavor to offer customers more convenient and quality banking services through the upgraded service facilities, combining with professional service of our customer service team and efficient digital banking facilities. The newly-renovated Branch will provide the enhanced services to customers in 2024Q3.

Upon completion of the renovation work, the 24-hour Self-service Banking Area will be expanded, covering a wide range of facilities including ATMs with HKD, RMB and foreign currency withdrawal service, a cash deposit machine (HKD and RMB), a cheque deposit machine, a passbook update machine and BOCHK iService video banking service to fulfill different needs of customers. Apart from the provision of general enquiry, account opening and wealth management services, the Branch Service Team will offer assistance to the elderly and customers in needs of using self-service facilities. As Teller Counter service will not be available at the Branch, customers are advised to conduct related transactions via self-service facilities, or the following branch nearby:

#### **Waterloo Road Branch**

Address: Shop A2, Man Kee Mansion, 86 Waterloo Road, Kowloon.

During the renovation period, customers may access banking services via the abovementioned branch or electronic channels such as mobile banking, internet banking and phone banking.

For enquiries, please contact our staff at the Branch or call our Customer Service Hotline at (852) 3988 2388.

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