

25<sup>th</sup> February 2025



BOCHK would like to remind customers to stay vigilant to phone scammers impersonating Mainland law enforcement officers to protect their own interests.

Fraud prevention tips:

- Mainland law enforcement officers never call you when you are in Hong Kong;
- Even if anyone claiming to be Mainland law enforcement officers are able to tell your personal information, it does not necessarily mean that they are genuine law enforcement officers;
- Law enforcement officers never ask for money to prove your innocence;
- Please carefully protect your personal information. Do not disclose your personal information and passwords, including e-banking account information, credit card details or SMS one-time password;
- Stay alert when anyone claims themselves as Mainland law enforcement officers, if they have the following requests, you should hang up the calls immediately:
  - Demand cooperation in confidential case investigation
  - Instruct you to open new bank accounts to prove your innocence
  - Request your personal / banking information via fake apps / websites
  - Ask you to transfer money to specific accounts