

1 March 2025

Notification on the extension of the Transition Period of upgrading from BoC Pay to BoC Pay+

Dear valuable customers,

Regarding "Important Notification on the upgrade from BoC Pay to BoC Pay+" ("Important Notification") issued in January 2025 (Please refer to our website www.bochk.com "What's New" for details), the Transition Period will be extended until 1 June 2025. From now until 1 June 2025, you may upgrade your account to Pay+ Wallet following the instructions on the app.

Should you have any enquiry, please contact BOCHK's staff or call BOCHK's Personal Customer Service Hotline at (852) 3988 2388 or call BOC Credit Card Customer Services Hotline at (852) 2853 8828. You can also visit BoC Pay+ or our website (www.bochk.com) for more details.

Capitalised Terms shall adopt the meaning as prescribed in the Important Notification.

In case of inconsistencies, the English version prevails.