

30 April 2025

Statement on fraudulent websites

Bank of China (Hong Kong) Limited (“BOCHK”) would like to alert its customers and the general public to the following fraudulent websites:

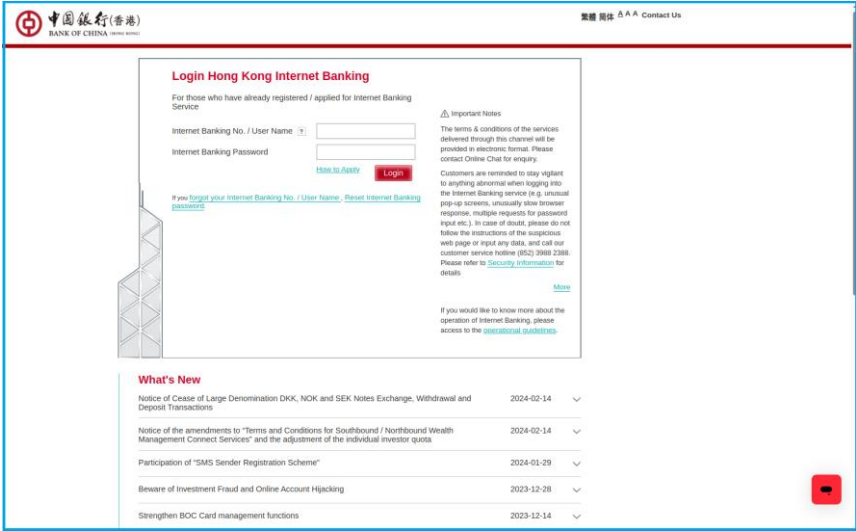
hxxps[:]//carousell-hk[.]lfbhoq[.]shop/login/151GF517MG459R4737236
hxxps[:]//carousell-hk[.]lfbhoq[.]shop/login/291MT117XP459I4793055
hxxps[:]//carousell-hk[.]lfbhoq[.]shop/login/206RT917RO459P4849064
hxxps[:]//carousell-hk[.]lfbhoq[.]shop/login/284UU817QF459Z4905426
hxxps[:]//carousell-hk[.]lfbhoq[.]shop/login/263IS217NY459R4955926
hxxps[:]//carousell-hk[.]lfbhoq[.]shop/login/336ZI217AA459G5003931

The fraudulent websites have a login page which intend to steal customers’ data, such as the internet banking number / user name and internet banking password. BOCHK declares that it has no connection with the fraudulent websites. Meanwhile, the case has been reported to the Hong Kong Monetary Authority and the Hong Kong Police Force.

When conducting transactions through electronic channels, customers are advised to access their Internet Banking or Mobile Banking accounts by typing the website address of BOCHK (www.bochk.com) directly into the browser address bar, or through the BOCHK Mobile Application downloaded from official App stores or reliable sources. Customers should not access such accounts or provide personal information (including passwords) through hyperlinks, QR codes or attachments embedded in e-mails or on websites. For more security information about BOCHK’s electronic banking services, please visit <https://www.bochk.com/en/security.html>.

Customer who has logged into the aforesaid fraudulent websites and provided personal information should immediately contact BOCHK Customer Service Hotline at (852) 3988 2388 (press 3, # and 2 after language selection).

Below is the screenshot of the fraudulent websites:



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