

10 June 2025

Statement on Fraudulent Video and Information

Bank of China (Hong Kong) Limited (“BOCHK”) would like to alert its customers and the general public to a fraudulent video purported to be sent from BOCHK on “Central registration and distribution of digital assets dividends”. The video displays a BOCHK logo and falsely claims that the general public can register for receipt of dividends through the Bank. This video intends to deceive the general public into providing personal information or making investments. In addition, similar false information is also found online.

BOCHK declares that the aforementioned video and online information are fraudulent and unrelated to the Bank. BOCHK has reported the case to the Hong Kong Police Force. To avoid being scammed, the Bank advises its customers and the general public to remain vigilant, always verify the authenticity of online information, and not to provide anyone with sensitive personal information, Internet Banking account information and passwords.

The Bank will update the fraud alerts on its website from time to time. For details, please visit www.bochk.com/en/aboutus/fraudalert.html. If customers suspect to be scammed, please contact our Customer Service Hotline immediately at (852) 3988 2388 (press 3, # and 2 after language selection).

Bank of China (Hong Kong) Limited

Below is the screenshot of the fraudulent video (Chinese only):

