

5 September 2025

Notice of Regular System Maintenance of Automated Banking Service

To provide quality service to customers, we will conduct regular system maintenance from 3:00am to 6:30am on 14 September 2025 and from 3:25am to 6:50am on 21 September 2025. During this period of time, the following services of our bank will be temporarily suspended:

- Automated banking services: Automated Teller Machines, Cash Deposit Machines, Cheque Deposit Machines, Passbook Update Machines, iService;
- Card services: use of BOC Card and BOC Credit Card (with linked savings or current account) services for cash withdrawal, balance enquiry, transfer at all local and overseas ATMs, or use of those cards for bill payment, purchases via EPS or by debit payment both local and overseas, etc.

We apologise for any inconvenience caused. For enquiries, please call our Customer Service Hotline at (852) 2691 2323.

Bank of China (Hong Kong) Limited