

24 October 2025

### **Notice of Regular System Maintenance of Automated Banking Service**

To provide quality service to customers, we will conduct regular system maintenance from 03:00am to 06:30am on 2 November 2025. During this period of time, the following services of our bank will be temporarily suspended:

- Automated banking services: Automated Teller Machines, Cash Deposit Machines, Cheque Deposit Machines, Passbook Update Machines, iService;
- Card services: use of BOC Card and BOC Credit Card (with linked savings or current account) services for cash withdrawal, balance enquiry, transfer at all local and overseas ATMs, or use of those cards for bill payment, purchases via EPS or by debit payment both local and overseas, etc.

Moreover, Cheque Deposit Machine Service will be temporarily suspended from 00:00 am to 10:00am on 9 November 2025 and 16 November 2025.

We apologise for any inconvenience caused. For enquiries, please call our Customer Service Hotline at (852) 2691 2323.

Bank of China (Hong Kong) Limited