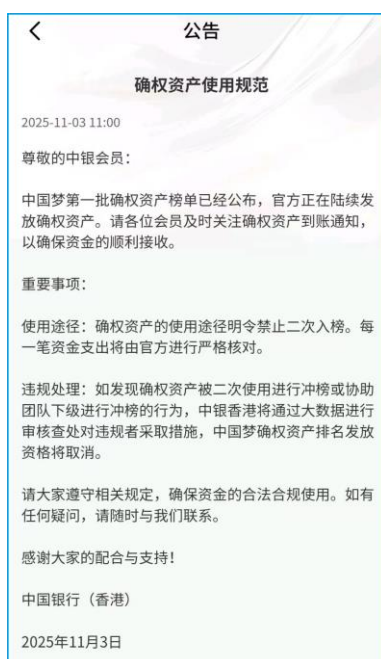


10 November 2025

Statement on Fake Announcement

Bank of China (Hong Kong) Limited (“BOCHK”) would like to alert its customers and the general public about a fraudulent instant messaging group purportedly set up by BOCHK that issues the following fake announcement (Chinese only):



BOCHK declares that it has no connection with the fraudulent instant messaging group, and the aforementioned announcement is fake. The case has been reported to the Hong Kong Police Force. To avoid being scammed, the Bank advises its customers and the general public to remain vigilant, always verify the authenticity of instant messaging groups, and not to provide anyone with sensitive personal information, Internet Banking account information and passwords.

The Bank will update the fraud alerts on its website from time to time. For details, please visit www.bochk.com/en/aboutus/fraudalert.html. If customers suspect to be scammed, please contact our Customer Service Hotline immediately at (852) 3988 2388 (press 3, # and 2 after language selection).

Bank of China (Hong Kong) Limited