

28 November 2025

**Notice of Regular System Maintenance of
BOC Mastercard® Debit Card Service**

To provide better quality service to customers, we will conduct system maintenance from 3:20am to 7:20am on 7 December 2025 (Sunday) and from 3:00am to 7:00am on 14 December 2025 (Sunday). During this period of time, the following service of our bank will be temporarily suspended. Customers are advised to make necessary arrangements in advance if necessary.

- Card services: use of BOC Mastercard® Debit Card, including the use of debit card to withdraw cash, enquire account balance and transfer funds via local and overseas ATMs (including ATMs of BOCHK, Jetco, MasterCard or Cirrus network), conduct retail purchase authorization, and card application and card management services of debit card via Mobile Banking, etc.

We apologise for any inconvenience caused. For enquiries, please call our Customer Service Hotline at (852) 2691 2323.

Bank of China (Hong Kong) Limited