

30 June 2025

Notice on Heng On Estate Branch Services

Bank of China (Hong Kong) Limited would like to notify its customers that the Teller Counter service will not be available at Heng On Estate Branch with effect from 1 September 2025 (Monday). Apart from the provision of general enquiry and account opening, the Branch Service Team will offer assistance to the elderly and customers in needs of using self-service facilities. Customers are advised to conduct related transactions via self-service facilities, or the following branches nearby:

Ma On Shan Plaza Branch

Address: Shop 2103, Level 2, Ma On Shan Plaza, Sai Sha Road, Ma On Shan, New Territories.

Heng On Estate Branch will undergo renovation at later stage to offer customers with more convenient and high-quality banking services, through upgrading service facilities and integrating customer service team with digital banking facilities. Upon completion of the renovation work, our Self-service Banking Area will be expanded, including ATM (HKD and RMB) withdrawal service, cash deposit machine (HKD and RMB), cheque deposit machine, passbook machine service and BOCHK iService video banking service, to fulfill different needs of customers.

Customers may also enjoy our convenient banking services via diversified electronic channels like Internet Banking, Mobile Banking, Phone Banking and ATMs.

For enquiries, please contact our staff at the Branch or call our Customer Service Hotline at (852) 3988 2388.

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