

15 March 2026

Notice of Amendments to “Consolidated Account View Terms and Condition”
(“Notice”)

Thank you for using the Consolidated Account View service of Bank of China (Hong Kong) Limited (“Company”/ “our bank”).

Please be informed that the Consolidated Account View Terms and Condition (“T&C”) has been amended and will be effective from 29 March 2026 (the “Effective Date”). Part A below sets out a summary of the key amendments to the T&C. In Part B, details of the amendments are provided for your ease of reference.

Part A: Summary of Key Amendments

Summary
For our bank accessing your data from other data provider banks, the transaction date range will be extended from the past 60 days to a maximum of past 120 days, subject to the data availability from your connected data provider banks.

Part B: Details of Key Amendments

Amendments
Paragraph “Your Account Transactions” shall be amended as follows: <ul style="list-style-type: none">- Transaction Information on payments made in both credits and debits out of your account (Reference, Amount, Status, Booking Data Info, Value Date info, Transaction Code) up to over the past one hundred and twenty (120) days in non-aggregated form. Includes information about the payer/payee.

Please note that your continuous use of the Company’s Consolidated Account View service on or after the Effective Date constitutes your agreement and acceptance of the amendments on the T&C and the above service changes which shall be binding on you. The Company may not be able to continue to provide relevant applicable services to you if you do not accept the amendments on the T&C and service changes. You have the right to manage your consent through our Mobile Banking (Menu > Account > Accounts with

other banks).

The amended version of the T&C will be available at our official website (Home > More > Terms and Conditions for Services/Products) from the Effective Date. Customers can also download this customer notice from our website through “What’s New” on or within 30 days of the Effective Date and customers may not be able to access or download such customer notice afterwards.

Provision of Notice of Amendment to Terms and Conditions in Electronic Format

For your ease to receive and store the Bank’s notices of amendments to the terms and conditions or changes of fees and charges of our products and/or services and for the purpose of eco-responsibility, we will continue to deliver such notices to you via electronic means. If you would like to receive hard copies of the same, please contact us or approach us through online chat.

Should there be any discrepancy between the English and Chinese versions of this Notice, the English version shall prevail.

For enquiries/responses about this Notice, please call our Customer Service Hotline:

Bank of China (Hong Kong) Limited: (852) 3988 2388

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