

20 March 2026

Notice of Regular System Maintenance of Automated Banking Service

To provide quality service to customers, we will conduct regular system maintenance from 03:00am to 06:30am on 29 March 2026, from 03:00am to 06:45am on 12 April 2026 and from 03:00am to 06:45am on 19 April 2026. During this period of time, the following services of our bank will be temporarily suspended:

- Automated banking services: Automated Teller Machines, Cash Deposit Machines, Cheque Deposit Machines, Passbook Update Machines, iService;
- Card services: use of BOC Card and BOC Credit Card (with linked savings or current account) services for cash withdrawal, balance enquiry, transfer at all local and overseas ATMs, or use of those cards for bill payment, purchases via EPS or by debit payment both local and overseas, etc.

Moreover, Cheque Deposit Machine Service will be temporarily suspended from 00:00 am to 10:00am on 3 April 2026.

We apologise for any inconvenience caused. For enquiries, please call our Customer Service Hotline at (852) 2691 2323.

Bank of China (Hong Kong) Limited