

Notice of Mobile Banking, Internet Banking and Website Service Upgrade

To provide a better and more secure digital banking service, BOCHK Mobile Banking will be upgraded in June 2026. If your mobile device is running iOS 14 / Android 10 or above, you can continue to use BOCHK Mobile Banking as usual. If your device is running iOS 13 / Android 9 or below, please update your mobile operating system.

In addition, to ensure customer data security and provide more stable Internet Banking and website services, please update your browser to the latest version. For the browser requirement, please visit our bank's website www.bochk.com (Home > Security Information > Online Security Tips and Information > Recommended browsers for minimum security requirements).

For enquiries, please contact our online chat or contact us at (852) 3988 2388.

Bank of China (Hong Kong) Limited

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