

29th June 2026

Beware of scams involving fake eTraffic Ticket and impersonation of the Mandatory Provident Fund Schemes Authority (MPFA)

Based on recent fraud prevention information provided by the Hong Kong Police Force, we have compiled the following tips to prevent scams involving fake eTraffic Ticket and impersonation of the MPFA. Please stay alert and vigilant.

Beware of Upgraded Fake eTraffic Ticket SMS Scams Remember “Has #, No Link” to Verify Authenticity



One Image Helps Distinguish

Whether an eTraffic Ticket is Genuine or Fake

ADCC
Anti-Deception Coordination Centre
反詐騙協調中心
1 8 2 2 2

SMS Message

Genuine

Sender ID: #HKPF-eTT

這是警務處處長根據香港法例第237章第15條發出的電子定額罰款通知書。

通知書編號: SA123456(7)
通知書日期: 2025年06月15日
車牌號碼: SAA6PL-E
違例事項編號: 01
於2025年06月15日12時00分在軒尼詩道以慢左43567號處違例
定額罰款: \$20
帳單類別: 01
電子繳款號碼: 190205785335150625

在此通知書所指明的事項發生當日後的21日內繳付定額罰款,即可解除罰項責任。

如閣下獲得此通知書的更多資料,請瀏覽「電子交通告票平台」,查詢電話:181181。

Fake

通知書編號: 240
通知書日期: 2026年05月07日
車牌號碼: 10A
定額罰款: 400
帳單類別: 02

在此通知書的日期後的21日內繳付定額罰款,即可解除罰項責任。本簡章已收到罰款,警務處處長將會發出往來通知書備案的處罰通知書。

線上付款: etrafic-tickethk.com

Website

Genuine

Domain ending with ".gov.hk"

etrafic-ticket.gov.hk/p

通知書詳情

通知書編號: ST817240(1)

車牌號碼: 私家車 (P/C)

帳單類別: 005-0060

定額罰款: \$400

Fake

Domain NOT ending with ".gov.hk"

etrafic-ticket.com

通知書詳情

通知書編號: ST078178

車牌號碼: 私家車 (P/C)

帳單類別: 005-0060

定額罰款: \$400

Official website: <https://www.etrafficticket.gov.hk>

The Police is reminding the public that fake eTraffic Penalty (referred to as “eTraffic Tickets” below) SMS messages have recently become more sophisticated. Scammers are mimicking the format of official SMS messages, by including fake details such as “Notice Number”, “Dates” and “Fine Amount”, and impersonating the sender IDs to lure recipients into clicking on hyperlinks. The Police have received numerous inquiries related to this recently. The public is urged to be vigilant to avoid falling prey to phishing scams.



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Three tips to verify authenticity

- A genuine eTraffic Ticket SMS messages must include a “#” symbol in the sender’s ID, and it’s full name is shown as “#HKPF-eTT”;
- A genuine eTraffic SMS will not contain any hyperlinks;
- The official websites domain name must end with “.gov.hk”, and the correct URL is <https://www.etrafficticket.gov.hk>

Police Advice

- Do not click on hyperlink in the suspicious SMS message that lead to providing personal information or calling back the phone number mentioned.
- Verify traffic tickets through the official website or by using the “Scameter+”.
- If in doubt, please immediately call the 24-hour “Anti-Scam Helpline **18222**” for inquiries.

Beware of Fraudulent MPFA SMS Messages and Websites!

MPFA Will Not Request Updates for Personal Information via SMS



Stay vigilant against Fake MPFA SMS messages

MPFA does not request personal information updates via SMS

Genuine SMS messages do not contain hyperlinks

Fake! 文字訊息 • SMS
星期四 上午 10:58

【積金局】 您的強積金帳戶個人資料未更新，為免影響權益、暫停取及各項業務辦理，請即登入官網完成登記。

Genuine sender IDs include: #MPFA #eMPF #eMPFsecure

Phishing SMS messages impersonating the Mandatory Provident Fund Schemes Authority (referred to as “MPFA” below) have emerged recently. Falsely claiming that user “have not updated their MPF accounts details” to trick them into clicking hyperlinks to fraudulent websites. MPFA has also identified two fraudulent websites impersonating the Authority, aiming to deceive the personal information from the public.

A MPFA spokesperson strongly clarified that neither MPFA nor eMPF Platform Company Limited (referred to as “eMPF Company” below) sent the text or has any hyperlinks to the fraudulent websites with URLs “mpf8[.]xyz” and “mp-f[.]org”. The fake sites falsely claim that the MPF administration has moved to their websites to deceive the public into providing personal information.

Police Advice

- Do not click on hyperlinks or call back any numbers provided in suspicious SMS messages.
- MPFA and eMPF Company will never request or update your personal information via SMS messages.
- To manage MPF accounts, use the official eMPF Company website (<https://www.empf.org.hk>) or download the eMPF application from authorized App store (Apple App Store, Google Play, Huawei AppGallery and Android Package Kit (APK) at the official eMPF website).



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- Official SMS sender IDs of MPFA and eMPF Company will only display the sender names as “#MPFA”, “#eMPF” or “#eMPFsecure”. These messages require no reply and never include hyperlinks asking for personal details or platform logins.
- The official website of MPFA is <https://www.mpfa.org.hk>
- If in doubt, please contact the MPFA (Tel: 2918 0102 / Email: mpfa@mpfa.org.hk) or eMPF Company (Tel: 183 2622 / Email: enquiry@support.empf.org.hk), or the “Anti-Scam Helpline 18222” for enquiries.

Bank of China (Hong Kong) Limited