

17 July 2026

Notice of Regular System Maintenance of Automated Banking Service

To provide quality service to customers, we will conduct regular system maintenance from 3:00am to 6:45am on 26 July 2026 (Sunday) and from 0:30am to 7:00am on 9 August 2026 (Sunday). During this period of time, the following services of our bank will be temporarily suspended:

- Automated banking services: Automated Teller Machines, Cash Deposit Machines, Cheque Deposit Machines, Passbook Update Machines and iService;
- Card services: use of BOC Card, BOC Mastercard® Debit Card and BOC Credit Card (with linked savings or current account) services for cash withdrawal, balance enquiry, transfer at all local, mainland and overseas ATMs, or use of those cards for local, mainland and overseas purchases or debit payments, etc;
- Passbook Update Machines, time deposit and all account opening for customers via iService (from 0:30am to 12:00pm on 9 August 2026)

For enquiries, please call our Customer Service Hotline at (852) 2691 2323. We apologise for any inconvenience caused.

Bank of China (Hong Kong) Limited