

31 July 2026

Suspension of the FPS services on 9 August 2026

Due to suspension of the FPS services, FPS-related services including fund transfer, direct debit authorisation and addressing registration will not be available from 0:25 a.m. to 11:15 a.m. on 9 August 2026 (Sunday). Customer may wish to make advance arrangements for their payment activities if necessary.

For enquiry, please contact our customer service hotline at (852) 3988 2388 (after language selection, press 3 # 1).

Bank of China (Hong Kong) Limited