中國銀行(香港)有限公司
BANK OF CHINA (HONG KONG) LIMITED

4 November 2026

Statement on fraudulent website

Bank of China (Hong Kong) Limited ("BOCHK") would like to alert its customers and the general public to the following fraudulent website:

hxxps[:]//boc[.]bankhk-center[.]com

The fraudulent website has a login page which intend to steal customers' data, such as the internet banking number / user name and internet banking password. BOCHK declares that it has no connection with the fraudulent website. Meanwhile, the case has been reported to the Hong Kong Monetary Authority and the Hong Kong Police Force.

When conducting transactions through electronic channels, customers are advised to access their Internet Banking or Mobile Banking accounts by typing the website address of BOCHK (www.bochk.com) directly into the browser address bar, or through the BOCHK Mobile Application downloaded from official App stores or reliable sources. Customers should not access such accounts or provide personal information (including passwords) through hyperlinks, QR codes or attachments embedded in e-mails or on websites. For more security information about BOCHK's electronic banking services, please visit https://www.bochk.com/en/security.html.

Customer who has logged into the aforesaid fraudulent website and provided personal information should immediately contact BOCHK Customer Service Hotline at (852) 3988 2388 (press 3, # and 2 after language selection).

Below is the screenshot of the fraudulent website (Chinese only):



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