

12 August 2022

### Notice on BOCHK Branch Services

Bank of China (Hong Kong) ("BOCHK") would like to inform its customers and the general public that 2 branches will be temporarily closed until 13 August (Saturday) as there are branch employees preliminarily tested positive for COVID-19. These branches include: Sha Tin Wealth Management Centre (Sha Tin WM Centre) and Sham Tseng Branch. The Bank will take corresponding measures, including thoroughly cleaning and disinfecting these branches, arranging COVID-19 tests and home quarantine for all employees at these branches. All employees at these branches fully complied with the Bank's preventive measures, including wearing a face mask while on duty and having their body temperature taken. To fully support the epidemic prevention work, the Bank will continue to monitor the situation, and work in close liaison with the Centre for Health Protection on these cases.

Customers may check the nearest outlets under "Branch Locator" on BOCHK website ([www.bochk.com/en/branch.html](http://www.bochk.com/en/branch.html)). For enquiries about BOCHK branch services, customers may call our Customer Service Hotline at (852) 3988 0499 or (852) 3988 2388.

**The services of the following branches will be suspended on 12 August (Friday) :**

Branch Name	Branch Address
<b>New Territories</b>	
Sha Tin Wealth Management Centre (Sha Tin WM Centre)	Shop 18, L1, Shatin Plaza, Sha Tin
Sham Tseng Branch	Shop G1 & G2, Rhine Garden, Sham Tseng

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