

Update Notice on Tsui Ping Estate Branch

Bank of China (Hong Kong) Limited would like to notify its customers that the Branch is temporarily closed for renovation and will offer customers with more convenient and high-quality banking services, through upgrading service facilities and integrating customer service team with digital banking facilities. The newly-renovated Banking Service Center will resume service on 10 October 2022 (Monday) and to provide customers with enhanced banking services.

Upon completion of the renovation work, the 24-hour Self-service Banking Area will be expanded, covering a wide range of facilities including ATM with HKD, RMB and foreign currency withdrawal service, cash deposit machine provides HKD and RMB cash deposit service, cheque deposit machine, "BOCHK iService" video banking service and Passbook Update Machine to fulfill the transaction needs of customers. Apart from providing services on general enquiry, account opening and wealth management, the Branch Service Team will also provide assistance to the elderly and customers in needs in using the self-service facilities. The branch opening hours will be on every Monday, Wednesday and Friday afternoon from 1pm to 5pm. While Teller Counter service will not be available at the Branch, customers may conduct related transactions via self-service facilities, or our nearby branches.

26 Fu Yan Street Branch (Address: 26-32 Fu Yan Street, Kwun Tong, Kowloon)

Kwun Tong Plaza Branch (Address: G1 Kwun Tong Plaza, 68 Hoi Yuen Road, Kwun Tong, Kowloon)

Hoi Yuen Road Branch (Address: 55 Hoi Yuen Road, Kwun Tong, Kowloon)

During the renovation period, customers may access banking services via nearby branches, or the bank's diversified electronic channels such as mobile banking, internet banking and phone banking.

Customer can scan the QR code below using mobile phone to experience the new digital banking services.



For enquiries, please contact our staff at the Branch or call our Customer Service Hotline at (852) 3988 2388.

Bank of China (Hong Kong) Limited
Tsui Ping Estate Branch

2022/9/29