

16 December 2015

Alert on Fake SMS Message and Fraudulent Website Address

Bank of China (Hong Kong) (“BOCHK”) wishes to alert the public and customers to a fake SMS message that embedded with a hyperlink leading to a fraudulent website address <http://bochk-mobile.net>. BOCHK declares that we have no connection with this SMS message and website address (<http://bochk-mobile.net>). Meanwhile, the case has been reported to the Hong Kong Monetary Authority and the Hong Kong Police Force.

Anyone who has input his or her personal data after clicking the hyperlink embedded in the fake SMS message should immediately call BOCHK Customer Service Hotline (852) 3988 2388.

Under no circumstances would BOCHK send out SMS messages to customers asking them to log into the website/Mobile Banking or to verify their personal information (including their passwords). When conducting transactions through electronic channels, customers are advised to type the website address of BOCHK (www.bochk.com) into the browser address bar, or download the BOCHK Mobile Application from official App stores or trustworthy sources, for access to their Internet Banking or Mobile Banking accounts. Customers should not access such accounts or provide their personal information (including their passwords) through any hyperlinks or attachments embedded in e-mails or from websites. For security information of our electronic banking services, please browse www.bochk.com/en/security.html.

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About Bank of China (Hong Kong) Limited

Bank of China (Hong Kong) Limited (“BOCHK”) is a leading listed commercial banking group in Hong Kong. With about 260 local branches and efficient e-channels including over 1,000 self-service machines, internet and mobile banking services, BOCHK and its subsidiaries offer a comprehensive range of financial products and services to personal, corporate and institutional customers. BOCHK is one of the three note issuing banks and the Clearing Bank for Renminbi business in Hong Kong. In addition, the BOCHK Group (comprising BOCHK, Nanyang Commercial Bank and Chiyu Banking Corporation) and its subsidiaries have 42 branches and sub-branches in the Mainland of China to provide cross-border banking services to customers in both places.

BOC Hong Kong (Holdings) Limited, BOCHK’s holding company, is listed on the main board of the Stock Exchange of Hong Kong, with stock code “2388”, ADR OTC Symbol “BHKLY”.