

6 June 2019

### Statement on fraudulent mobile banking login page

Bank of China (Hong Kong) Limited (“BOCHK”) would like to alert its customers and the general public to a fraudulent mobile banking login page:

[http://bjhghjuikjrrdvcfdeet5434dghg6.com/inj/hk\\_com.bochk.com.php](http://bjhghjuikjrrdvcfdeet5434dghg6.com/inj/hk_com.bochk.com.php)

The fraudulent login page features a similar design to that of the official BOCHK mobile banking login page, and intends to steal customers’ personal data, including their Mobile Banking Number/Username and password. BOCHK declares that it has no connection with the fraudulent mobile banking login page. Meanwhile, the case has been reported to the Hong Kong Monetary Authority and Hong Kong Police Force.

Fraudulent mobile banking login page:



Under no circumstances would BOCHK send out e-mails or SMS messages embedded with hyperlinks directing customers to the login page of its Internet Banking or Mobile Banking, nor would BOCHK call customers asking them to call back, log into any website/Internet Banking/Mobile Banking for system upgrades, provide/confirm their personal information (including their passwords), or verify their banking information.

When conducting transactions through electronic channels, customers are advised to access their Internet Banking or Mobile Banking accounts by typing the website address of BOCHK ([www.bochk.com](http://www.bochk.com)) directly into the browser address bar, or downloading the BOCHK Mobile Application from official App stores or trustworthy sources. Customers should not access such accounts or provide personal information (including passwords) through any hyperlinks, QR codes or attachments embedded in e-mails or on websites. For security information on our electronic banking services, please visit [www.bochk.com/en/security.html](http://www.bochk.com/en/security.html).

Anyone who has logged into the aforesaid fraudulent mobile banking login page and provided his or her personal information should immediately contact BOCHK at its Customer Service Hotline (852) 3988 2388 (press 4, 1 and 1 after language selection).

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#### **About Bank of China (Hong Kong) Limited**

Bank of China (Hong Kong) Limited (“BOCHK”) is a leading commercial banking group in Hong Kong with strong market positions in all major businesses. We have the most extensive local branch network and diverse service platforms in Hong Kong, including approximately 200 branches, 270 automated banking centres, efficient e-channels of over 1,000 self-service machines, as well as Internet and Mobile Banking services. We offer a comprehensive range of financial, investment and wealth management services to personal, corporate and institutional customers. To implement the overseas development strategy of BOC Group, we strive to drive our regional development by expanding our business in the Southeast Asian region. Our branches and subsidiaries have been extended to Southeast Asian countries such as Thailand, Malaysia, Vietnam, the Philippines, Indonesia, Cambodia, Laos and Brunei, with the provision of professional and high-quality financial services to local customers. We will also expedite our development into a top-class, full-service and internationalised regional bank.

BOCHK is one of the three note-issuing banks and the sole clearing bank for Renminbi (“RMB”) business in Hong Kong. With our strong RMB franchise, we are the first choice of customers in this business. Through the deep collaboration with our parent bank, BOC, we provide a full range of high-quality cross-border services to multinationals, cross-border customers, mainland enterprises going global, central banks and super-sovereign organisations.

BOC Hong Kong (Holdings) Limited, BOCHK’s holding company, is one of the largest listed companies on the main board of the Stock Exchange of Hong Kong, with stock code “2388” and ADR OTC Symbol “BHKLY”.