

24 June 2019

Statement on Fraudulent Website

Bank of China (Hong Kong) (“BOCHK”) would like to alert its customers and the general public to the following fraudulent website:

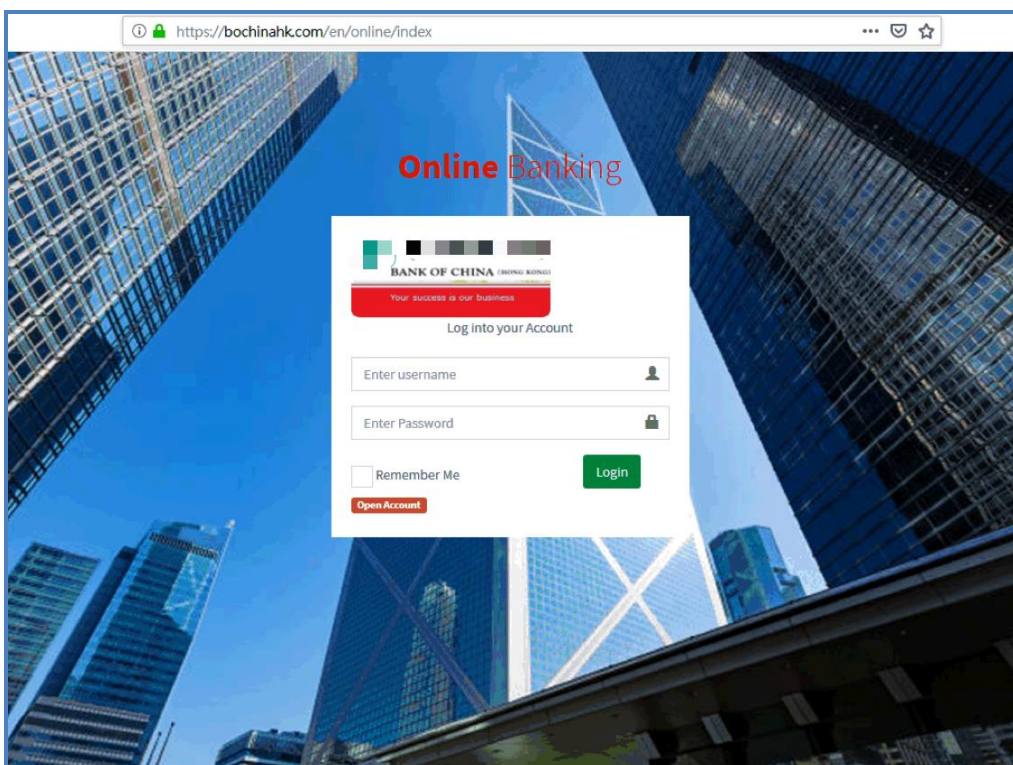
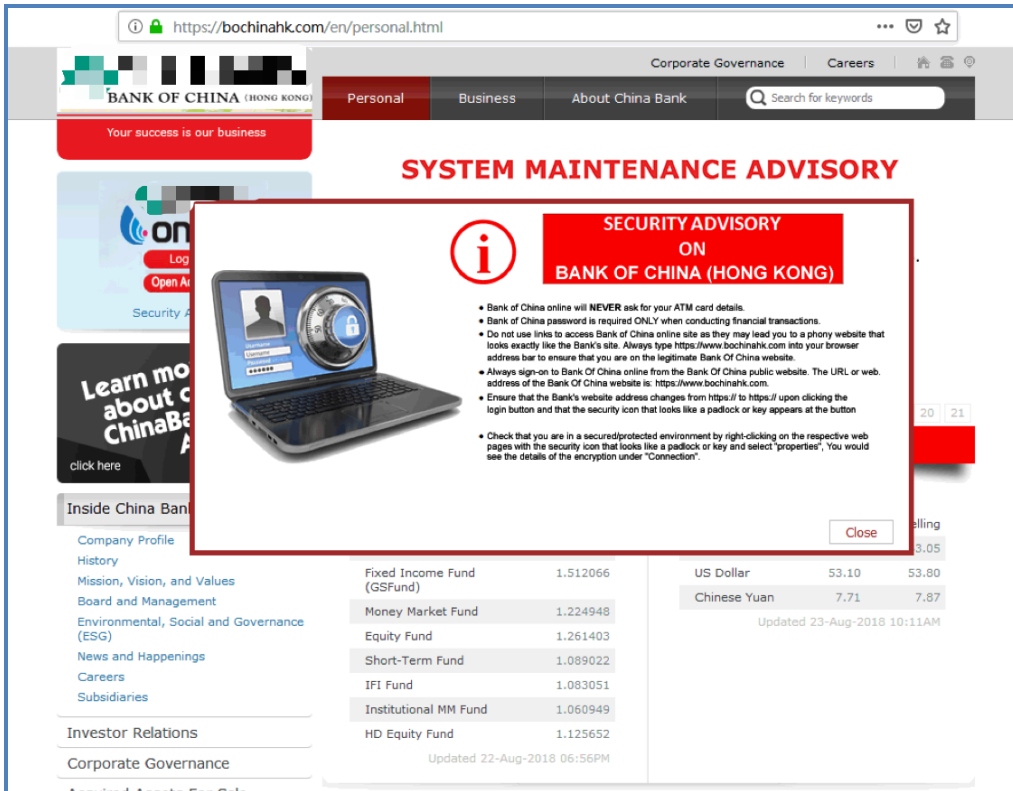
<https://bochinahk.com>

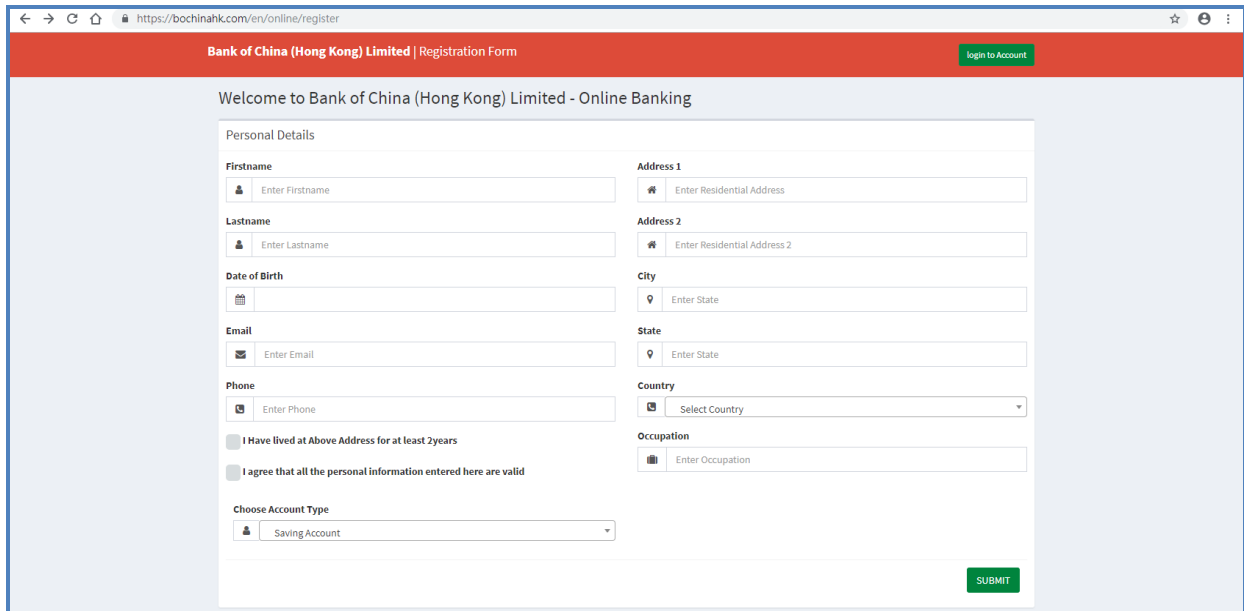
The fraudulent website intends to steal customers’ personal data, such as Internet Banking username, password, name, address, date of birth, e-mail address, phone number and occupation. BOCHK declares that it has no connection with the fraudulent website. Meanwhile, the case has been reported to the Hong Kong Monetary Authority and the Hong Kong Police Force.

When conducting transactions through electronic channels, customers are advised to access their Internet Banking or Mobile Banking accounts by typing the website address of BOCHK (www.bochk.com) directly into the browser address bar, or through the BOCHK Mobile Application downloaded from official App stores or reliable sources. Customers should not access such accounts or provide personal information (including passwords) through hyperlinks, QR codes or attachments embedded in e-mails or on websites. For more security information about BOCHK’s electronic banking services, please visit www.bochk.com/en/security.html.

Anyone who has logged into the aforesaid fraudulent website and provided his or her personal information should immediately contact BOCHK Customer Service Hotline at (852) 3988 2388 (press 4, 1 and 1 after language selection).

Below are the screenshots of the fraudulent website:





The screenshot shows a web browser window with the URL <https://bochinahk.com/en/online/register>. The page header includes the Bank of China (Hong Kong) Limited logo and a 'login to Account' button. The main content area is titled 'Welcome to Bank of China (Hong Kong) Limited - Online Banking' and contains a registration form. The form is divided into several sections: 'Personal Details' with fields for Firstname, Lastname, Date of Birth, Email, and Phone; 'Address' with fields for Address 1, Address 2, City, and State; 'Country' with a dropdown menu; 'Occupation' with a text input field; and 'Choose Account Type' with a dropdown menu. There are also two checkboxes: 'I Have lived at Above Address for at least 2years' and 'I agree that all the personal information entered here are valid'. A green 'SUBMIT' button is located at the bottom right of the form.

- End -

About Bank of China (Hong Kong) Limited

Bank of China (Hong Kong) Limited (“BOCHK”) is a leading commercial banking group in Hong Kong with strong market positions in all major businesses. We have the most extensive local branch network and diverse service platforms in Hong Kong, including approximately 200 branches, 270 automated banking centres, efficient e-channels of over 1,000 self-service machines, as well as Internet and Mobile Banking services. We offer a comprehensive range of financial, investment and wealth management services to personal, corporate and institutional customers. To implement the overseas development strategy of BOC Group, we strive to drive our regional development by expanding our business in the Southeast Asian region. Our branches and subsidiaries have been extended to Southeast Asian countries such as Thailand, Malaysia, Vietnam, the Philippines, Indonesia, Cambodia, Laos and Brunei, with the provision of professional and high-quality financial services to local customers. We will also expedite our development into a top-class, full-service and internationalised regional bank.

BOCHK is one of the three note-issuing banks and the sole clearing bank for Renminbi (“RMB”) business in Hong Kong. With our strong RMB franchise, we are the first choice of customers in this business. Through the deep collaboration with our parent bank, BOC, we provide a full range of high-quality cross-border services to multinationals, cross-border customers, mainland enterprises going global, central banks and super-sovereign organisations.

BOC Hong Kong (Holdings) Limited, BOCHK’s holding company, is one of the largest listed companies on the main board of the Stock Exchange of Hong Kong, with stock code “2388” and ADR OTC Symbol “BHKLY”.