

23 September 2019

Statement on phishing emails

Bank of China (Hong Kong) Limited (“BOCHK”) would like to alert its customers and the general public to phishing emails purported to be sent by Bank of China (Hong Kong). Suspicious attachments are embedded in these phishing emails.

BOCHK declares that it has no connection with these phishing emails. Meanwhile, the case has been reported to the Hong Kong Monetary Authority and the Hong Kong Police Force.

Below are the screenshots of the phishing emails:

寄件人: "Bank of China (Hong Kong) Commercial Banking" <info@parkbyclover.com>
收件人:
副本:
寄件備份: 2019年9月19日 週四, 時間: 9:11
主旨: Bank Transfer Confirmation

轉賬交易通知:
扣賬賬戶(部份) - 055..971
HKD7827.94
查詢99145364

網上保安
客戶切勿透過任何電子郵件提供的超連結登入網上銀行。本行不會以電郵方式向客戶索取戶口號碼、密碼或任何個人資料。

Best Regards,
Global Corporate Banking Department 環球企業金融部
Bank of China (Hong Kong) Commercial Banking

Tel: 852 398 39813198

From: Bank of China (Hong Kong) Commercial Banking [mailto:rudhra@resilienceit.com]
Sent: Thursday, 19 September 2019 1:54 PM
To:
Subject: Bank Transfer Confirmation

多謝閣下使用本行的服務。

轉賬交易通知:
扣賬賬戶(部份) - 066..802
HKD7894.54
查詢61265525

網上保安
客戶切勿透過任何電子郵件提供的超連結登入網上銀行。本行不會以電郵方式向客戶索取戶口號碼、密碼或任何個人資料。

Best Regards,
Corporate Business Division II 企業業務二處
Bank of China (Hong Kong) Commercial Banking
Tel: 852 39800864
Fax: 852 39873938

寄件人：Bank of China (Hong Kong) Online Banking <tian@tana.admvalue.com>
收件人：
傳送日期：2019年9月20日星期五 上午11:43:13 [GMT+8]
主旨：CTS Daily Report - 2019.09.20

轉賬交易通知：
扣賬賬戶(部份) - 073..323
HKD9964.01
查詢0949908642

網上保安
客戶切勿透過任何電子郵件提供的超連結登入網上銀行。本行不會以電郵方式向客戶索取戶口號碼、密碼或任何個人資料。

Best Regards,
Bank-wide Operation Department
Bank of China (Hong Kong) Online Banking
Tel: 852 39895352
Fax: 852 39895823

When conducting transactions through electronic channels, customers are advised to access their Internet Banking or Mobile Banking accounts by typing the website address of BOCHK (www.bochk.com) directly into the browser address bar, or through the BOCHK Mobile Application downloaded from official App stores or reliable sources. Customers should not access such accounts or provide personal information (including passwords) through hyperlinks, QR codes or attachments embedded in e-mails or on websites. For more security information about BOCHK's electronic banking services, please visit www.bochk.com/en/security.html.

Anyone who has received the aforesaid phishing emails and provided personal information should immediately contact BOCHK Customer Service Hotline at (852) 3988 2388 (press 4, 1 and 1 after language selection).

- End -

About Bank of China (Hong Kong) Limited

Bank of China (Hong Kong) Limited (“BOCHK”) is a leading commercial banking group in Hong Kong with strong market positions in all major businesses. We have the most extensive local branch network and diverse service platforms in Hong Kong, including approximately 200 branches, more than 280 automated banking centres, efficient e-channels of over 1,000 self-service machines, as well as Internet and Mobile Banking services. We offer a comprehensive range of financial, investment and wealth management services to personal, corporate and institutional customers. To implement the overseas development strategy of BOC Group, we strive to drive our regional development by expanding our business in the Southeast Asian region. Our branches and subsidiaries have been extended to Southeast Asian countries such as Thailand, Malaysia, Vietnam, the Philippines, Indonesia, Cambodia, Laos and

Brunei, with the provision of professional and high-quality financial services to local customers. We will also expedite our development into a top-class, full-service and internationalised regional bank.

BOCHK is one of the three note-issuing banks and the sole clearing bank for Renminbi (“RMB”) business in Hong Kong. With our strong RMB franchise, we are the first choice of customers in this business. Through the deep collaboration with our parent bank, BOC, we provide a full range of high quality cross-border services to multinationals, cross-border customers, mainland enterprises going global, central banks and super-sovereign organisations.

BOC Hong Kong (Holdings) Limited, BOCHK’s holding company, is one of the largest listed companies on the main board of the Stock Exchange of Hong Kong, with stock code “2388” and ADR OTC Symbol “BHKLY”.