

25 September 2019

Statement on phishing emails

Bank of China (Hong Kong) Limited (“BOCHK”) would like to alert its customers and the general public to phishing emails purported to be sent by Bank of China (Hong Kong) Commercial Banking, Bank of China (Hong Kong) Online Banking, BOC or BOC Internet Banking. Suspicious attachments are embedded in these phishing emails.

BOCHK declares that it has no connection with these phishing emails. Meanwhile, the case has been reported to the Hong Kong Monetary Authority and the Hong Kong Police Force.

Below are the screenshots of the phishing emails:



joyce 代表 Bank of China (Hong Kong) Commercial Banking
发给 2019-09-20 08:45 隐藏信息

发件人:
joyce<joyce@srmix.ae> 代表
Bank of China (Hong Kong) Commercial Banking<maia@srmix.ae>

收件人:
时间: 2019年9月20日 (週五) 08:45
大小: 450 KB

 Bank of China (Hong Kon... (327 KB)

多謝閣下使用本行的服務。

轉賬交易通知:
扣賬賬戶(部份) - 037..933
HKD9134.77
查詢9646451904

網上保安
客戶切勿透過任何電子郵件提供的超連結登入網上銀行。本行不會以電郵方式向客戶索取戶口號碼、密碼或任何個人資料。

Best Regards,

Global Corporate Banking Department 環球企業金融部
Bank of China (Hong Kong) Commercial Banking
Tel: 852 39806828
Fax: 852 39870747

Date: 2019-09-24 11:55
From: "Bank of China (Hong Kong) Online Banking" <th.berge@t-online.de>
To:

轉賬交易通知:
扣賬賬戶(部份) - 017..396
HKD4685.99
查詢87763085

網上保安

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Best Regards,
Bank-wide Operation Department
Bank of China (Hong Kong) Online Banking
Tel: 852 39872716

From BOC <service.hvac@oewpl.com> ☆

Subject **Transaction Notification**

To

Thunderbird thinks this message is Junk mail.

轉賬交易通知:
扣賬賬戶(部份) - 039..054
HKD7721.48
查詢0215593983

網上保安

客戶切勿透過任何電子郵件提供的超連結登入網上銀行。本行不會以電郵方式向客戶索取戶口號碼、密碼或任何個人資料。

Best Regards,

Global Corporate Banking Department 環球企業金融部
BOC
Tel: 852 39893995
Fax: 852 39881439

> 1 attachment: BOC Transfer Confirmation 20190924 0215593983.doc 190 KB

星期二, 9月 24, 2019, 10:20 於 BOC Internet Banking <priyranjan.chaudhary@spaceworld.in> 寫道:

多謝閣下使用本行的服務。

轉賬交易通知:
扣賬賬戶(部份) - 044..164
HKD9524.70
查詢[20420456](#)

Bank-wide Operation Department
BOC Internet Banking
Tel: [852 39847206](#)



Fax: [852 39842092](#)

傳送自 Android 上的 Yahoo Mail

----- 轉寄的郵件 -----

寄件人: "Bank of China (Hong Kong) Commercial Banking" <info@acciarolivacanze.it>

收件人: '

副本:

寄件備份: 2019 年 9 月 24 日 週二, 時間: 1:19 下午

主旨: CTS Daily Report - 2019.09.24

多謝閣下使用本行的服務。

轉賬交易通知:
扣賬賬戶(部份) - 024..243
HKD7736.76
查詢11939920

網上保安

客戶切勿透過任何電子郵件提供的超連結登入網上銀行。本行不會以電郵方式向客戶索取戶口號碼、密碼或任何個人資料。

Bank-wide Operation Department
Bank of China (Hong Kong) Commercial Banking
Tel: 852 39888349

從 iPhone 版的 Yahoo Mail 傳送

以下是轉寄的郵件:

星期五, 9月 20, 2019, 21:21 於 Bank of China (Hong Kong) Online Banking <viking.ve@vikingcruises.com> 寫道:

多謝閣下使用本行的服務。

轉賬交易通知:
扣賬賬戶(部份) - 032..673
HKD2073.90
查詢[8374048377](#)

網上保安

客戶切勿透過任何電子郵件提供的超連結登入網上銀行。本行不會以電郵方式向客戶索取戶口號碼、密碼或任何個人資料。

Bank-wide Operation Department
Bank of China (Hong Kong) Online Banking

Tel: [852 398 39829810](#)

When conducting transactions through electronic channels, customers are advised to access their Internet Banking or Mobile Banking accounts by typing the website address of BOCHK (www.bochk.com) directly into the browser address bar, or through the BOCHK Mobile Application downloaded from official App stores or reliable sources. Customers should not access such accounts or provide personal information (including passwords) through hyperlinks, QR codes or attachments embedded in e-mails or on websites. For more security information about BOCHK's electronic banking services, please visit www.bochk.com/en/security.html.

Anyone who has received the aforesaid phishing emails and provided personal information should immediately contact BOCHK Customer Service Hotline at (852) 3988 2388 (press 4, 1 and 1 after language selection).

- End -

About Bank of China (Hong Kong) Limited

Bank of China (Hong Kong) Limited (“BOCHK”) is a leading commercial banking group in Hong Kong with strong market positions in all major businesses. We have the most extensive local branch network and diverse service platforms in Hong Kong, including approximately 200 branches, more than 280 automated banking centres, efficient e-channels of over 1,000 self-service machines, as well as Internet and Mobile Banking services. We offer a comprehensive range of financial, investment and wealth management services to personal, corporate and institutional customers. To implement the overseas development strategy of BOC Group, we strive to drive our regional development by expanding our business in the Southeast Asian region. Our branches and subsidiaries have been extended to Southeast Asian countries such as Thailand, Malaysia, Vietnam, the Philippines, Indonesia, Cambodia, Laos and Brunei, with the provision of professional and high-quality financial services to local customers. We will also expedite our development into a top-class, full-service and internationalised regional bank.

BOCHK is one of the three note-issuing banks and the sole clearing bank for Renminbi (“RMB”) business in Hong Kong. With our strong RMB franchise, we are the first choice of customers in this business. Through the deep collaboration with our parent bank, BOC, we provide a full range of high-quality cross-border services to multinationals, cross-border customers, mainland enterprises going global, central banks and super-sovereign organisations.

BOC Hong Kong (Holdings) Limited, BOCHK's holding company, is one of the largest listed companies on the main board of the Stock Exchange of Hong Kong, with stock code “2388” and ADR OTC Symbol “BHKLY”.