

26 September 2019

### Statement on phishing emails

Bank of China (Hong Kong) Limited (“BOCHK”) would like to alert its customers and the general public to phishing emails purported to be sent by Bank of China (Hong Kong) Commercial Banking, Bank of China (Hong Kong) Internet Banking, BOC or Bank of China (Hong Kong) Online Banking. Suspicious attachments are embedded in these phishing emails.

BOCHK declares that it has no connection with these phishing emails. Meanwhile, the case has been reported to the Hong Kong Monetary Authority and the Hong Kong Police Force.

Below are the screenshots of the phishing emails:





寄件者: Bank of China (Hong Kong) Internet Banking [mailto:Burmistrovav@profeks.ru]  
寄件日期: 2019年9月26日 10:25  
收件者:  
主旨: Bank Transfer Confirmation

多謝閣下使用本行的服務。

轉賬交易通知:  
扣賬賬戶(部份) - 064..935  
HKD2634.87  
查詢8454235364

網上保安

客戶切勿透過任何電子郵件提供的超連結登入網上銀行。本行不會以電郵方式向客戶索取戶口號碼、密碼或任何個人資料。

Global Corporate Banking Department 環球企業金融部  
Bank of China (Hong Kong) Internet Banking  
Tel: 852 39898316  
Fax: 852 39821743



Bank of China (Hong Kong) Internet Banking (<traveldocs@myayg.com>) 在 2019年9月25日星期三 下午12:23:52 [GMT+8] 寫道:

多謝閣下使用本行的服務。

轉賬交易通知:  
扣賬賬戶(部份) - 077..408  
HKD8410.88  
查詢764174619

Bank-wide Operation Department  
Bank of China (Hong Kong) Internet Banking

Tel: 852 398 39869078



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**From:** "BOC" <accounts@trustpatrols.co.za>  
**Date:** 25 September 2019 13:09  
**To:**  
**Attach:** BOC Transfer Confirmation 20190925 4283977670.doc  
**Subject:** CTS Daily Report - 2019.09.25

轉賬交易通知:  
扣賬賬戶(部份) - 062..396  
HKD7535.33  
查詢4283977670

Best Regards,  
Bank-wide Operation Department  
BOC  
Tel: 852 398 39853303

收件日期及時間：9月24日，16:09  
發件電郵地址：[orders@pathsupply.com](mailto:orders@pathsupply.com)  
收件電郵地址：



**From:** "Bank of China (Hong Kong) Commercial Banking"  
<emmapryce@authorcentrix.com>

**To:**

**Date:** Thursday, September 19, 2019 07:58AM

**Subject:** Bank Transfer Confirmation

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轉賬交易通知:  
扣賬賬戶(部份) - 087..872  
HKD8756.52 /  
查詢81794611

網上保安

客戶切勿透過任何電子郵件提供的超連結登入網上銀行。本行不會以電郵方式向客戶索取戶口號碼、密碼或任何個人資料。

Corporate Business Division II 企業業務二處  
Bank of China (Hong Kong) Commercial Banking

Tel: 852 398 39804728

**Attachments:**

Bank of China (Hong Kong) Transfer Confirmation 20190919 81794611.doc

When conducting transactions through electronic channels, customers are advised to access their Internet Banking or Mobile Banking accounts by typing the website address of BOCHK ([www.bochk.com](http://www.bochk.com)) directly into the browser address bar, or through the BOCHK Mobile Application downloaded from official App stores or reliable sources. Customers should not access such accounts or provide personal information (including passwords) through hyperlinks, QR codes or attachments embedded in e-mails or on websites. For more security information about BOCHK's electronic banking services, please visit [www.bochk.com/en/security.html](http://www.bochk.com/en/security.html).

Anyone who has received the aforesaid phishing emails and provided personal information should immediately contact BOCHK Customer Service Hotline at (852) 3988 2388 (press 4, 1 and 1 after language selection).

- End -

#### **About Bank of China (Hong Kong) Limited**

Bank of China (Hong Kong) Limited (“BOCHK”) is a leading commercial banking group in Hong Kong with strong market positions in all major businesses. We have the most extensive local branch network and diverse service platforms in Hong Kong, including approximately 200 branches, more than 280 automated banking centres, efficient e-channels of over 1,000 self-service machines, as well as Internet and Mobile Banking services. We offer a comprehensive range of financial, investment and wealth management services to personal, corporate and institutional customers. To implement the overseas development strategy of BOC Group, we strive to drive our regional development by expanding our business in the Southeast Asian region. Our branches and subsidiaries have been extended to Southeast Asian countries such as Thailand, Malaysia, Vietnam, the Philippines, Indonesia, Cambodia, Laos and Brunei, with the provision of professional and high-quality financial services to local customers. We will also expedite our development into a top-class, full-service and internationalised regional bank.

BOCHK is one of the three note-issuing banks and the sole clearing bank for Renminbi (“RMB”) business in Hong Kong. With our strong RMB franchise, we are the first choice of customers in this business. Through the deep collaboration with our parent bank, BOC, we provide a full range of high-quality cross-border services to multinationals, cross-border customers, mainland enterprises going global, central banks and super-sovereign organisations.

BOC Hong Kong (Holdings) Limited, BOCHK's holding company, is one of the largest listed companies on the main board of the Stock Exchange of Hong Kong, with stock code “2388” and ADR OTC Symbol “BHKLY”.