

27 September 2019

Statement on phishing emails

Bank of China (Hong Kong) Limited ("BOCHK") would like to alert its customers and the general public to phishing emails purported to be sent by Bank of China (Hong Kong) Commercial Banking, Bank of China (Hong Kong) Internet Banking, Bank of China (Hong Kong) Online Banking, BOC, BOC Commercial Banking or BOC Internet Banking. Suspicious attachments are embedded in these phishing emails.

BOCHK declares that it has no connection with these phishing emails. Meanwhile, the case has been reported to the Hong Kong Monetary Authority and the Hong Kong Police Force.

Below are the screenshots of the phishing emails:

寄件者:	"Bank of China (Hong Kong) Commercial Banking" <engineeringpune2@polyplasticsindia.com></engineeringpune2@polyplasticsindia.com>	寄出: Fri 20/09/19 13:48
收件者:		重要性:正常
主旨:	[SPAM?] Payment confirmation	
多謝閣下使用本行的	勿服務。	
轉賬交易通知: 扣賬賬戶(部份) - 02 HKD3850.68 查詢9928018854	9625	
		上保安客戶切勿透過任何電子郵件提供的超
建結立八納上銀门	。本行不會以電郵方式向客戶索取戶口號碼、密碼或任何個人資料。	
	nking Department 環球企業金融部 g Kong) Commercial Banking 87	
	<u>Hong Kong) Transfer Confirmation 20190920 9928018854.doc</u> 326.1 kb China (Hong Kong) Commercial Banking" <engineeringpune2@polyplasticsind< td=""><td>lia.com> - [SPAM?] Payment confirmation</td></engineeringpune2@polyplasticsind<>	lia.com> - [SPAM?] Payment confirmation



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寄件者: Bank of China (Hong Kong) Internet Banking [david@templegadsden.com]	寄件日期: 24/9/2019 (週二) 14:36
收件者: 副本:	
主旨: CTS Daily Report - 2019.09.24	
■IR意 常 Bank of China (Hong Kong) Transfer Confirmation.doc (190 KB)	
多謝閣下使用本行的服務。	-
轉既交易通知:	
₩₩C \$ \$ 32,00° 扣賬賬戶(部份) - 079269	
HKD1884.81	
查詢 7232647918	
	-
客戶切勿透過任何電子郵件提供的超連結登入網上銀行。本行不會以電郵方式向客戶索取戶口號碼、密碼或任何個人資料。	
Corporate Business Division II 企業業務二處 Bank of China (Hong Kong) Internet Banking	
Tel: 852 398 39822739	*
Payment confirmation	
Payment Commination Bank of China (Hong Kong) Internet Banking (elsie@malcarne.com) 新增連絡人	
收件者:	
Bank of China	
(Hong Kong)	
Transfer Co	
多謝闆下使用本行的服務。	
多關圖「反用本1」可以版研	
轉賬交易通知	
扣賬賬戶(部份) - 075055	
HKD4361.41	
查詢94215089	
	日何電子郵件提供的超連結了
戶索取戶口號碼、密碼或任何個人資料。	
Best Regards,	
Corporate Business Division II 企業業務二處	
Bank of China (Hong Kong) Internet Banking	
Tel: 852 398 39898772	
Sent from my iPhone	
Begin forwarded message:	
> From: "Bank of China (Hong Kong) Online Banking" <tsplkhi@tracon.com.pk></tsplkhi@tracon.com.pk>	
> Date: 20 September 2019 at 08:31:53 GMT+8	
> To: > Subject: Bank Transfer Confirmation	
>	
> 多謝閣下使用本行的服務。	
> 轉賬交易通知:	
> 扣賬賬戶(部份) - 053875 > HKD9943.10	
> 查詢8806024030	
>	
>	
 > 網上保安 > 客戶切勿透過任何電子郵件提供的超連結登入網上銀行。本行不會以電郵方式向客戶索取戶口號碼、密 	碼或任何個人資料。
>	concentration of the state of the second state
>	
> Bank-wide Operation Department	
> Bank of China (Hong Kong) Online Banking > Tel: 852 39861979	
> Fax: 852 39844153	

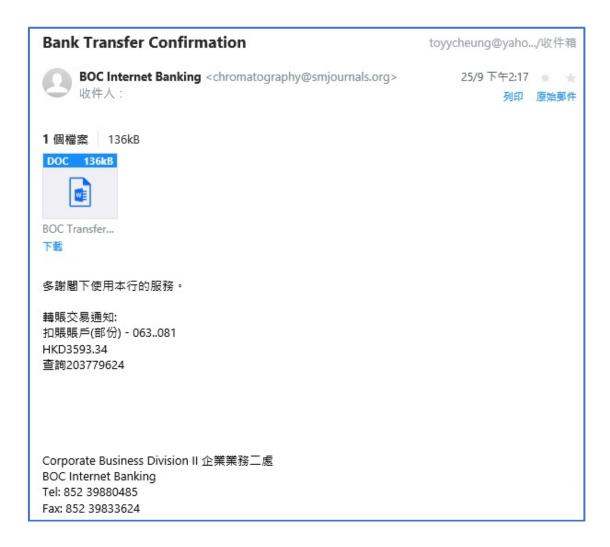


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CTS Daily Report - 2019.09.25		편	主虎香港/收件箱	*	
● BOC <szczypior@outdoorzy.pl> 收件人:</szczypior@outdoorzy.pl>	ē	Ø	26/9 下午12:37	*	
轉賬交易通知: 扣賬賬戶(部份) - 062396 HKD7535.33 查詢4283977670					
Best Regards, Bank-wide Operation Department BOC					
Tel: 852 398 39853303					
BOC Transfedoc				(>	
136kB BOC Transfer Confirmation 20190925 4283977670.doc					
BOC Commercial Banking <weaving.mis@momtexexpo.com></weaving.mis@momtexexpo.com>				~	
Malware Alert Tost.ht -					
多酮關下使用本行的服務。					
轉展交易通知: 12.既保产师形)-038.241 HK09375.58 查询 3907987176					
Best Regards,					
Corporate Business Division II 企業業務二處 BOC Commercial Banking Tel: 852 3951840 Fax: 852 39821477					



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When conducting transactions through electronic channels, customers are advised to access their Internet Banking or Mobile Banking accounts by typing the website address of BOCHK (<u>www.bochk.com</u>) directly into the browser address bar, or through the BOCHK Mobile Application downloaded from official App stores or reliable sources. Customers should not access such accounts or provide personal information (including passwords) through hyperlinks, QR codes or attachments embedded in e-mails or on websites. For more security information about BOCHK's electronic banking services, please visit <u>www.bochk.com/en/security.html</u>.

Anyone who has received the aforesaid phishing emails and provided personal information should immediately contact BOCHK Customer Service Hotline at (852) 3988 2388 (press 4, 1 and 1 after language selection).



About Bank of China (Hong Kong) Limited

Bank of China (Hong Kong) Limited ("BOCHK") is a leading commercial banking group in Hong Kong with strong market positions in all major businesses. We have the most extensive local branch network and diverse service platforms in Hong Kong, including approximately 200 branches, more than 280 automated banking centres, efficient e-channels of over 1,000 self-service machines, as well as Internet and Mobile Banking services. We offer a comprehensive range of financial, investment and wealth management services to personal, corporate and institutional customers. To implement the overseas development strategy of BOC Group, we strive to drive our regional development by expanding our business in the Southeast Asian region. Our branches and subsidiaries have been extended to Southeast Asian countries such as Thailand, Malaysia, Vietnam, the Philippines, Indonesia, Cambodia, Laos and Brunei, with the provision of professional and high-quality financial services to local customers. We will also expedite our development into a top-class, full-service and internationalised regional bank.

BOCHK is one of the three note-issuing banks and the sole clearing bank for Renminbi ("RMB") business in Hong Kong. With our strong RMB franchise, we are the first choice of customers in this business. Through the deep collaboration with our parent bank, BOC, we provide a full range of highquality crossborder services to multinationals, cross-border customers, mainland enterprises going global, central banks and super-sovereign organisations.

BOC Hong Kong (Holdings) Limited, BOCHK's holding company, is one of the largest listed companies on the main board of the Stock Exchange of Hong Kong, with stock code "2388" and ADR OTC Symbol "BHKLY".