

3 October 2019

Statement on phishing emails

Bank of China (Hong Kong) Limited (“BOCHK”) would like to alert its customers and the general public to phishing emails purported to be sent by BOC Commercial Banking or BOC Internet Banking. These phishing emails will be sent from different email addresses and include suspicious attachments.

BOCHK declares that it has no connection with these phishing emails. Meanwhile, the case has been reported to the Hong Kong Monetary Authority and the Hong Kong Police Force.

Customers are advised to verify any e-mails that claim to be sent from BOCHK. Please delete suspicious e-mails and attachments immediately without opening them, to prevent personal data from being stolen by malicious programmes or viruses.

Below are the screenshots of the phishing emails:

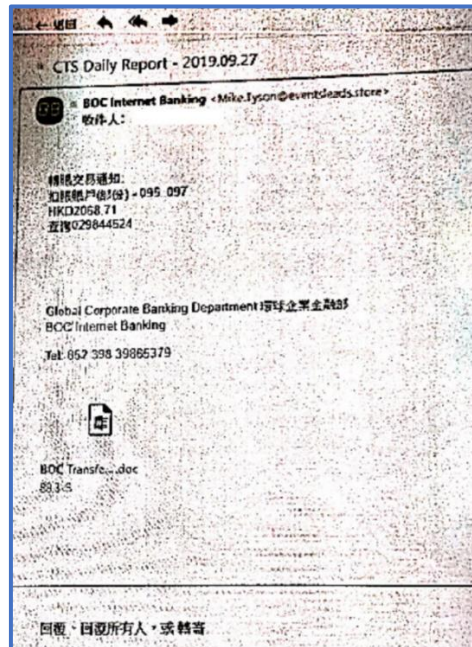
发件人：BOC Commercial Banking <andrew@corcoranengineers.ie>
日期：2019/10/3 10:19 (GMT+08:00)
收件人：
主题：Payment confirmation

轉賬交易通知：
扣賬賬戶(部份) - 034...213
HKD5056.87
查詢312709775

.....網上保安客戶切勿透過任何電子郵件提供的超連結登入網上銀行。本行不會以電郵方式向客戶索取戶口號碼、密碼或任何個人資料。

Global Corporate Banking Department 環球企業金融部
BOC Commercial Banking

Tel: 852 39899520 Fax: 852 39864105



Anyone who has received the aforesaid phishing emails and provided personal information should immediately contact BOCHK Customer Service Hotline at (852) 3988 2388 (press 4, 1 and 1 after language selection).

- End -

About Bank of China (Hong Kong) Limited

Bank of China (Hong Kong) Limited (“BOCHK”) is a leading commercial banking group in Hong Kong with strong market positions in all major businesses. We have the most extensive local branch network and diverse service platforms in Hong Kong, including approximately 200 branches, more than 280 automated banking centres, efficient e-channels of over 1,000 self-service machines, as well as Internet and Mobile Banking services. We offer a comprehensive range of financial, investment and wealth management services to personal, corporate and institutional customers. To implement the overseas development strategy of BOC Group, we strive to drive our regional development by expanding our business in the Southeast Asian region. Our branches and subsidiaries have been extended to Southeast Asian countries such as Thailand, Malaysia, Vietnam, the Philippines, Indonesia, Cambodia, Laos and Brunei, with the provision of professional and high-quality financial services to local customers. We will also expedite our development into a top-class, full-service and internationalised regional bank.

BOCHK is one of the three note-issuing banks and the sole clearing bank for Renminbi (“RMB”) business in Hong Kong. With our strong RMB franchise, we are the first choice of customers in this business. Through the deep collaboration with our parent bank, BOC, we provide a full range of high-quality cross-border services to multinationals, cross-border customers, mainland enterprises going global, central banks and super-sovereign organisations.

BOC Hong Kong (Holdings) Limited, BOCHK’s holding company, is one of the largest listed companies on the main board of the Stock Exchange of Hong Kong, with stock code “2388” and ADR OTC Symbol “BHKLY”.