

4 November 2019

## Statement on Fraudulent Website

Bank of China (Hong Kong) ("BOCHK") would like to alert its customers and the general public to the following fraudulent website:

https://m.bocha.site/en/

The fraudulent website intends to steal customers' personal data, such as internet banking number / username and internet banking password. BOCHK declares that it has no connection with the fraudulent website. Meanwhile, the case has been reported to the Hong Kong Monetary Authority and the Hong Kong Police Force.

When conducting transactions through electronic channels, customers are advised to access their Internet Banking or Mobile Banking accounts by typing the website address of BOCHK (<u>www.bochk.com</u>) directly into the browser address bar, or through the BOCHK Mobile Application downloaded from official App stores or reliable sources. Customers should not access such accounts or provide personal information (including passwords) through hyperlinks, QR codes or attachments embedded in e-mails or on websites. For more security information about BOCHK's electronic banking services, please visit <u>www.bochk.com/en/security.html</u>.

Anyone who has logged into the aforesaid fraudulent website and provided customer information should immediately contact BOCHK Customer Service Hotline at (852) 3988 2388 (press 4, 1 and 1 after language selection).



Below are the screenshots of the fraudulent website (English only):

<ul> <li>③ Bank of China (Hong Kong</li> <li>← → C ● https://</li> </ul>	a)Um × + m.bocha.site/en/ ● ● ● ⑧ 銀 行(香港) BANK OF CHINA (MESSE RENE)	Abor	ut us Security information Contact us Career Brar	nch locator Southeast Asian business 繁體 简体 点 A A
Wealth Management	Enrich Banking Online Login Personal Customers e-Banking Login		te is bw available	100
	What's New         Promotion           What's New         RMB Bills of the People's Bank of China Tender           Notice of Regular System Maintenance of Automated Banking Service         Winner III of Receive Payments through BOCHK FPS and Win Lucky Draw (Week 6 to Week 12)	Market Information C 2019 Interim Results • Webcast of 2019 Interim Results Announcement	Press Releases • Statement on phishing emails • Interest rates remain unchanged	Important Notes  Notice of Internet Banking Security Notice of careful transaction handling and verification Important Notice on Precautions against Important Notes on Precautions of Bogus Voice

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● 学园级行(香港) BANK OF CHINA (HING) BANK I PHYATE BANKING	繁體)資格   Contact Us
Welcome to login BOCHK Private Banking         For those who have already registered / applied for Internet Banking Service         Internet Banking No. / User Name         Internet Banking Password         Login         Login         To apply this service or if you forget your Internet Banking No. / User Name or Password, please contact your Relationship Manager.	Into the Insula populary response, put etc.). In withe page or mer service
What's New	
Security Information         System Upgrade Schedule           How to protect your online transactions? Please click here.         Customer Service Hotline: +852 3988 2388	



## About Bank of China (Hong Kong) Limited

Bank of China (Hong Kong) Limited ("BOCHK") is a leading commercial banking group in Hong Kong with strong market positions in all major businesses. We have the most extensive local branch network and diverse service platforms in Hong Kong, including approximately 200 branches, more than 280 automated banking centres, efficient e-channels of over 1,000 self-service machines, as well as Internet and Mobile Banking services. We offer a comprehensive range of financial, investment and wealth management services to personal, corporate and institutional customers. To implement the overseas development strategy of BOC Group, we strive to drive our regional development by expanding our business in the Southeast Asian region. Our branches and subsidiaries have been extended to Southeast Asian countries such as Thailand, Malaysia, Vietnam, the Philippines, Indonesia, Cambodia, Laos and Brunei, with the provision of professional and high-quality financial services to local customers. We will also expedite our development into a top-class, full-service and internationalised regional bank.

BOCHK is one of the three note-issuing banks and the sole clearing bank for Renminbi ("RMB") business in Hong Kong. With our strong RMB franchise, we are the first choice of customers in this business. Through the deep collaboration with our parent bank, BOC, we provide a full range of highquality cross-border services to multinationals, cross-border customers, mainland enterprises going global, central banks and super-sovereign organisations.

BOC Hong Kong (Holdings) Limited, BOCHK's holding company, is one of the largest listed companies on the main board of the Stock Exchange of Hong Kong, with stock code "2388" and ADR OTC Symbol "BHKLY".