For enquiries or complaints relating to Participating Bank, please visit the relevant Participating Bank's website or contact them using the information below:

Participating banks	Contact information:
Bank of China Limited	Customer service hotline 95566, mobile banking intelligent customer service or branch service
Bank of China (Macau) Limited	(00853) 88895566
Bank of China Limited, Singapore Branch	1800 669 5566 or (65) 6779 5566 (overseas)
Bank of China (Hong Kong) Limited Phnom Penh Branch	(00855) 23-988886
Bank of China (Hong Kong) Limited Ho Chi Minh City Branch	(008428) 38278692
Bank of China (Hong Kong) Limited, Manila Branch	(00632) 8297-7888
Bank of China (Hong Kong) Limited Vientiane Branch	(00856) 21-228888
Bank of China (Thai) Public Company Limited	(0066) 2- 679-5566