

BOCNET HK Remittance Handbook SEP 2018

Table of Content

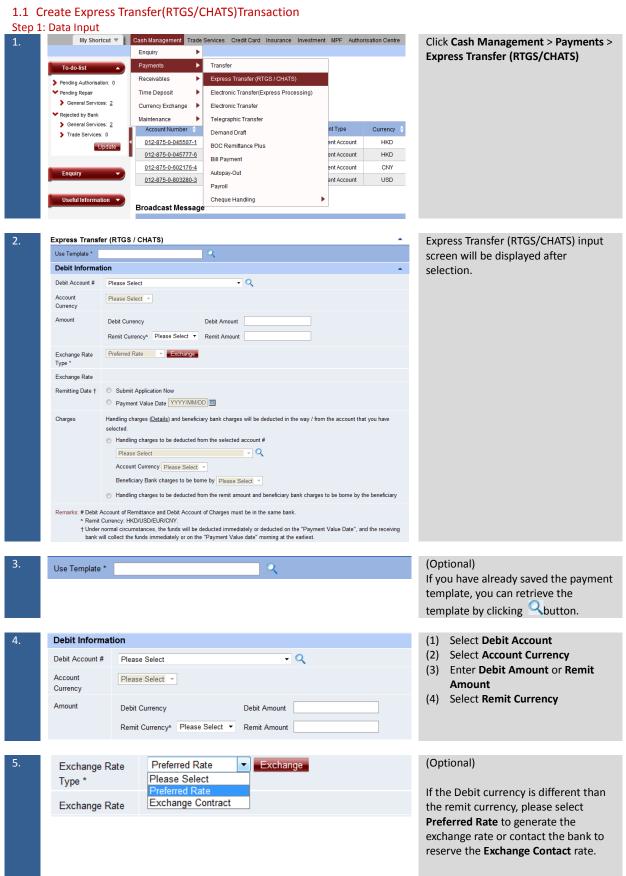
1.	Create Remittance and Transfer Transaction	2
1.1	Create Express Transfer(RTGS/CHATS)Transaction	2
1.2	Create FPS Transaction	5
1.3	Create Telegraphic Transfer Transaction	8
1.4	Create BOC Remittance Plus (Within BOC Group)	12
1.5	Create Demand Draft	15
1.6	Upload Bulk Payments	18
2.	Create Template, Draft and Standing Instruction	19
2.1	Create Template	19
2.2	Create Draft	20
2.3	Create Standing Instruction	21
3.	Register Beneficiary Information and Authorise Transaction	22
3.1	Register Beneficiary Information	22
3.2	Transaction Authorisation	23
4.	Addressing Service	25
4.1	Addressing Service Setup	25
4.1.1	L User List	25
4.1.2	2 Addressing Service Authorisation Settings	28
4.2	Create Addressing Record	29
4.3	Update Addressing Record	32
4.4	Delete Addressing Record	33
5.	Amendment Request/Request for Refund/Enquiry	35
5.1	Amendment Request	35
5.2	Request for Refund	38
5.3	Enquiry	40

1. Create Remittance and Transfer Transaction

Remitting Date †

Submit Application Now

Payment Value Date YYYY/MM/DD



You can choose to submit application now or select any working day within

Payment Value Date: Effect the payment in any working day within 50 Handling charges (<u>Details</u>) and beneficiary bank charges will be deducted in the way / from the account that you have Select debit account for handling (1) charges • Handling charges to be deducted from the selected account # (2) Select debit currency 012-875-92-31708-6 BOCI PRUDENTIAL (3) Select Correspondent bank Account Currency USD charges to be borne by the Beneficiary Bank charges to be borne by Beneficiary remitter or beneficiary Handling charges to be deducted from the remit amount and beneficiary bank charges to be borne by the beneficiary (4) Client may also select handling charges to be deducted from the remit account and beneficiary bank charges to be borne by the beneficiary Note: If you have selected beneficiary bank charges to be borne by remitter, we may collect the charges in advance. Please note that this charge option requires more work and the related banks/institutions generally collect higher amount than if they are deducted from proceeds. Suggestion: If beneficiary want to receive in full amount, please ask the beneficiary to provide the beneficiary bank service charge, in order for you to add the service charges into the remit amount. If you have already registered the

Beneficiary Details

The fund transferring through CNY Express Transfer(RTGS/CHATS) to designated business customer beneficiary account will be returned by the beneficiary bank, the remitter shall be liable for any costs and expenses incurred by the Bank.

Beneficiary
Account Type
Account Number

You can enter a maximum of 31 alphanumeric characters (Please exclude bank code)

Name and
Address

(A maximum of 28 Chinese or 140 English characters in a maximum of 4 rows is allowed)

Remarks: # Notice will be sent to you after your company has completed a payment transaction to a non-registered beneficiary account.

If you have already registered the beneficiary account, you may press button to choose applicable beneficiary information.

50 days to effect the payment.

message immediately.

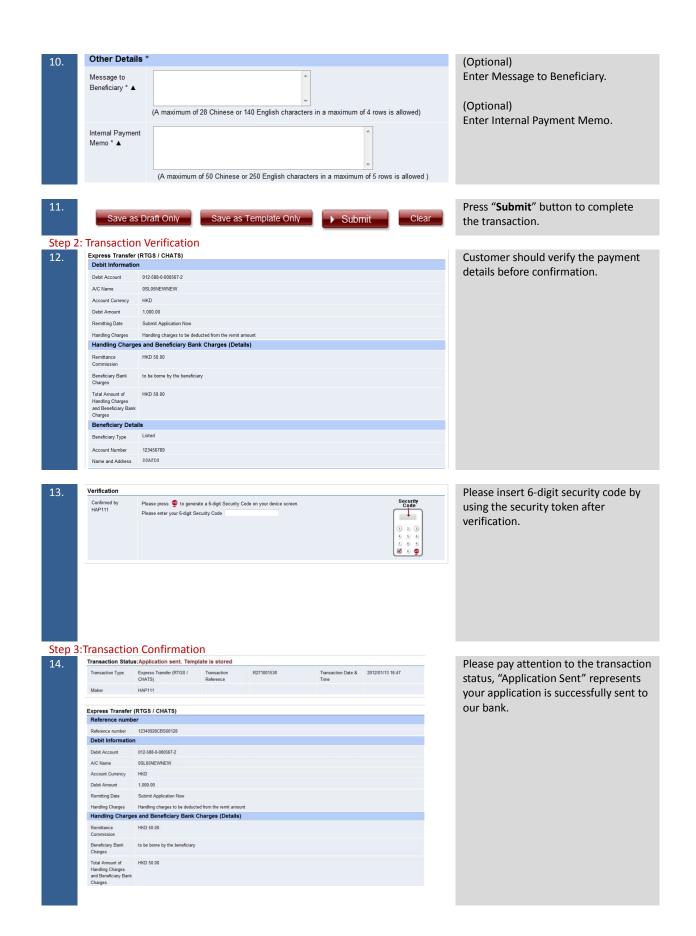
Submit Application Now: Bank will debit your account and release SWIFT

Otherwise, please select Non-listed and enter:

- (1) Beneficiary Account Number
- (2) Beneficiary Name and Address
- (3) Customer Reference (optional)

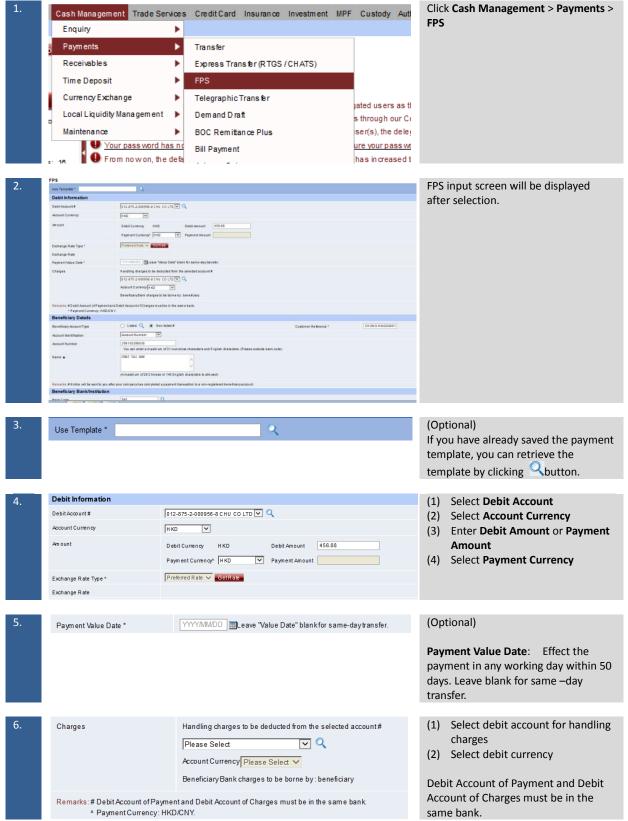
9.	Beneficiary Bank Details			
	Bank Code	Q		
	Bank Name			

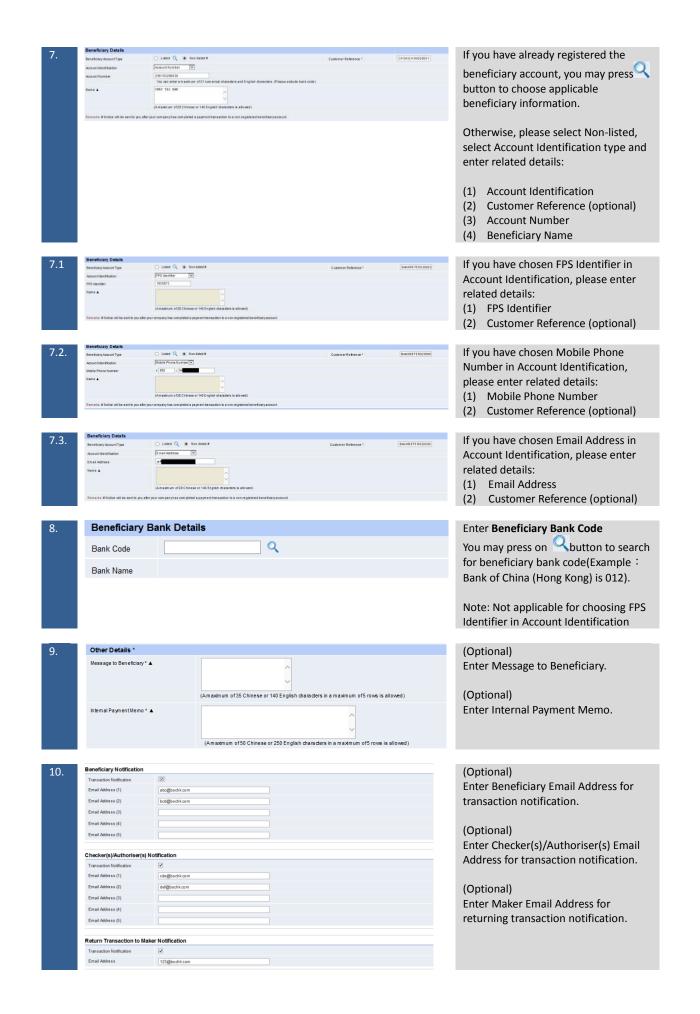
You may press on button to search for beneficiary bank code (Example: Bank of China (Hong Kong) is 012).

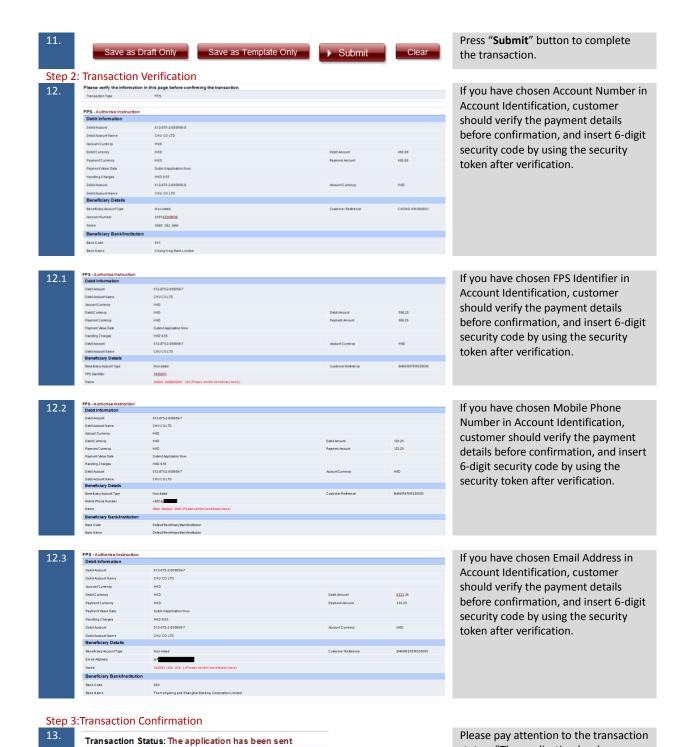


1.2 Create FPS Transaction



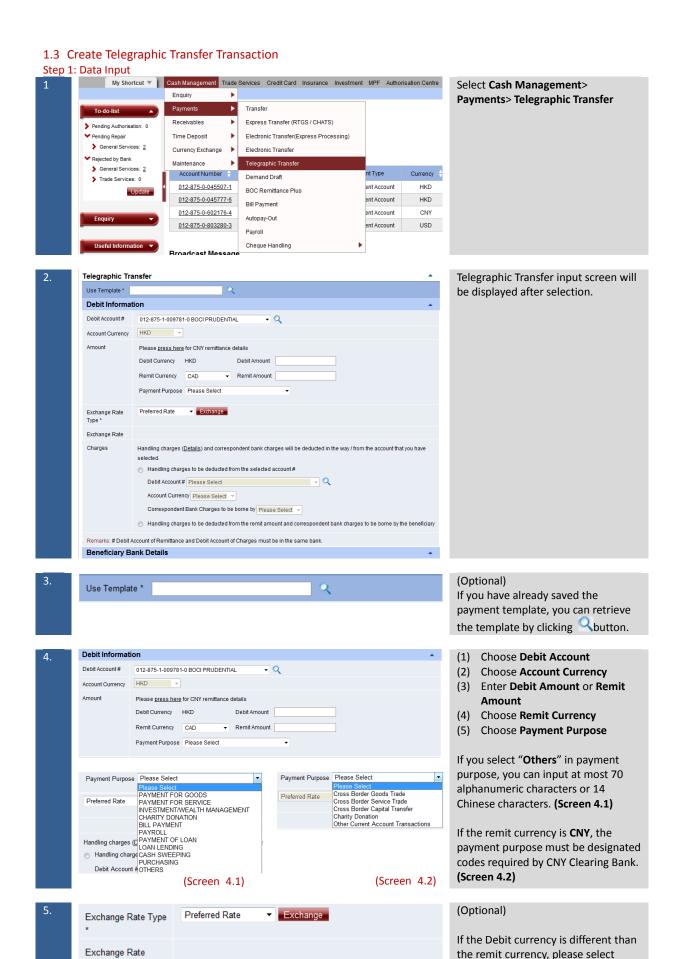






status, "The application has been sent" represents your application is

successfully sent to our bank.



Preferred Rate to generate the

exchange rate or contact the bank to reserve the **Exchange Contact** rate.

Charges

Handling charges (Details) and correspondent bank charges will be deducted in the way / from the account that you have selected.

Handling charges to be deducted from the selected account #

Debit Account # 012-875-92-31747-1 CBS REVAMP AC 888888

Account Currency USD

Correspondent Bank Charges to be borne by Beneficiary

Handling charges to be deducted from the remit amount and correspondent bank charges to be borne by the beneficiary

- Select debit account for handling charges
- (2) Select debit currency
- (3) Select Correspondent bank charges to be borne by the remitter or beneficiary.
- (4) Client may also select Handing charges to be deducted from the remit account and Correspondent bank charges to be borne by the beneficiary.

Note: "Correspondent Bank Charges" means collectively the charges imposed by the related correspondent banks, intermediary banks, clearing institutions &/or beneficiary bank in processing the remittance, plus extra handling charge of the Bank. If Correspondent Bank Charges are requested to be borne by remitter, the Bank is entitled to collect the charges in advance.

Please note that this charge option requires more work and the related banks/institutions generally collect higher amounts than if they are otherwise borne by beneficiary.

Beneficiary Bank Details Country / Region UNITED STATES OF AMERICA SWIFT Code Select and enter bank details from the bank list **Beneficiary Bank Details** CHINA Country / Region Provide CNAPS Information CNAPS No. Select and enter bank details from the bank list Bank Name Please Select Province/Municipality/Autonomous Please Select City Please Select ▼ Branch/Sub-branch Please Select

- (1) Select "Country/Region" of the beneficiary bank
- (2) Enter beneficiary bank's **SWIFT Code** or select and enter bank details from the bank list

Note: **Sort Code** must be provided to fulfill the clearing requirement if the remit currency is **GBP** and the beneficiary bank is located in **United Kingdom**.

CNAPs Code must be provided if the remit currency is **CNY** and the beneficiary bank is located in the mainland. You may also select and enter bank details from the bank list if you do not know CNAPS code of beneficiary bank/branch.

Beneficiary Details

Beneficiary Account
Type

Account Number /
IBAN

Details

Name A

(Please input the beneficiary's address information in the "Address" below.)

Address * A

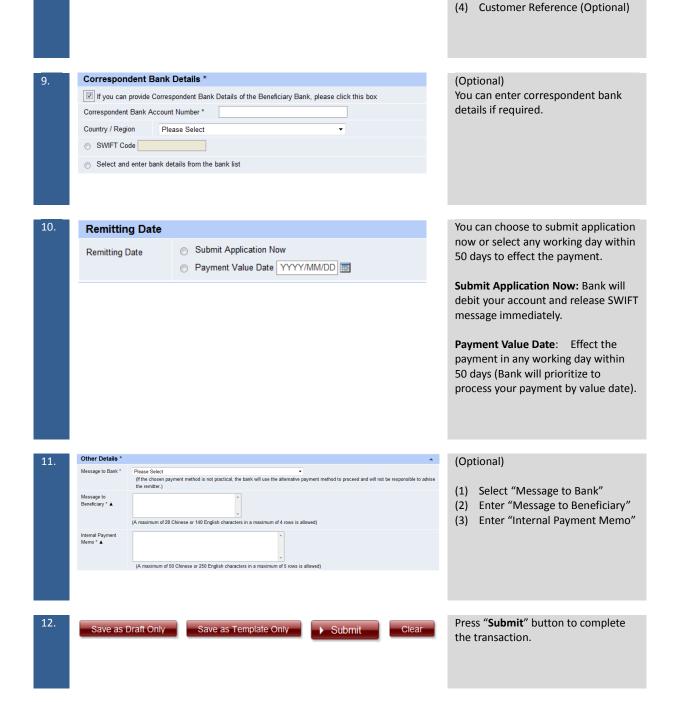
A maximum of 28 Chinese or 140 English characters in a maximum of 4 rows is allowed for the Name and Address (CNY Remittance to the Mainland of China, a maximum of 27 Chinese or 136 English characters in a maximum of 4 rows is allowed.)

Remarks: # Notice will be sent to you after your company has completed a payment transaction to a non-registered beneficiary account.

If you have already registered the beneficiary account, you may press button to choose applicable beneficiary information.

If it is not register yet, please select Non-listed and enter:

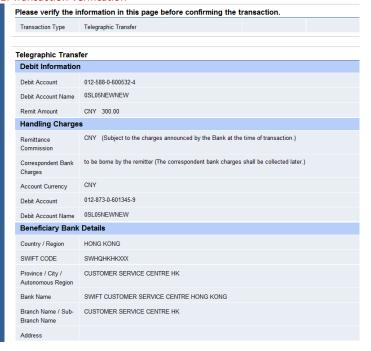
- (1) Beneficiary account numbers
- (2) Beneficiary Name



(3) Beneficiary Address (Optional)

Step 2: Transaction Verification

13.



Authoriser should verify the payment details before confirmation.

Please insert 6-digit security code by using the security token after verification.

Step 3: Transaction Confirmation

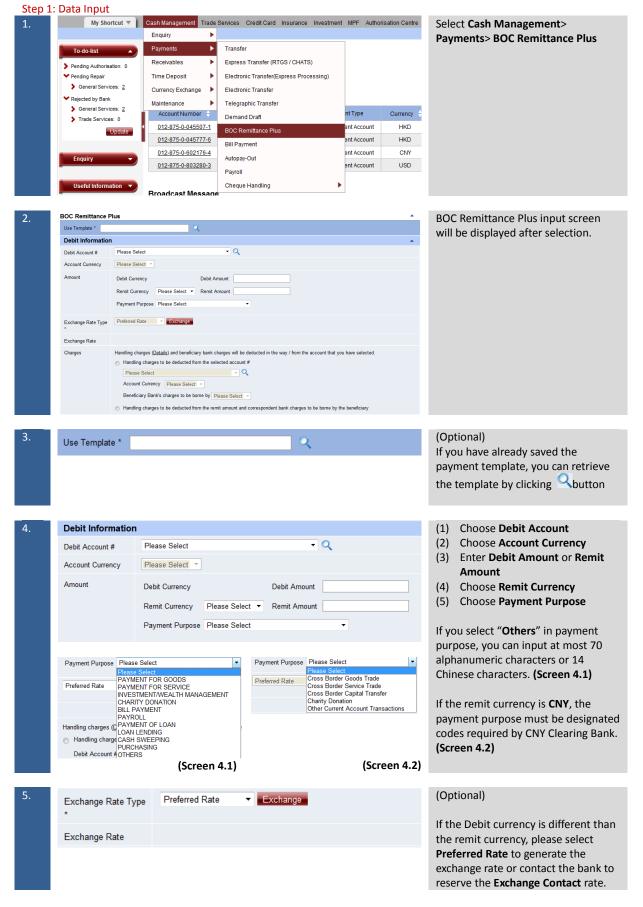
Transaction Status:Application sent. Template is stored

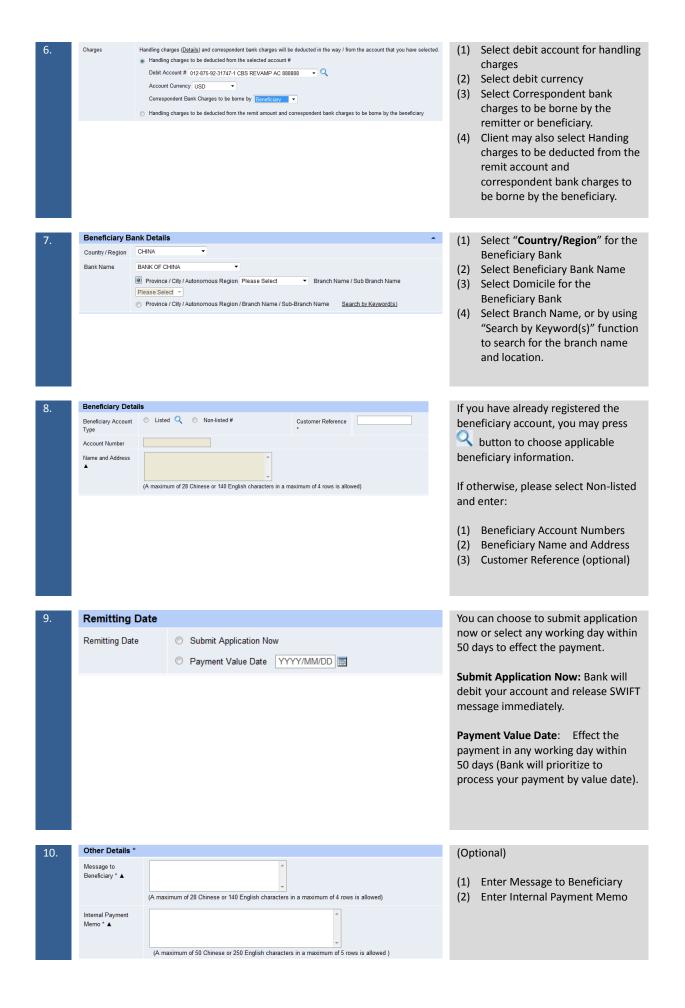
15.

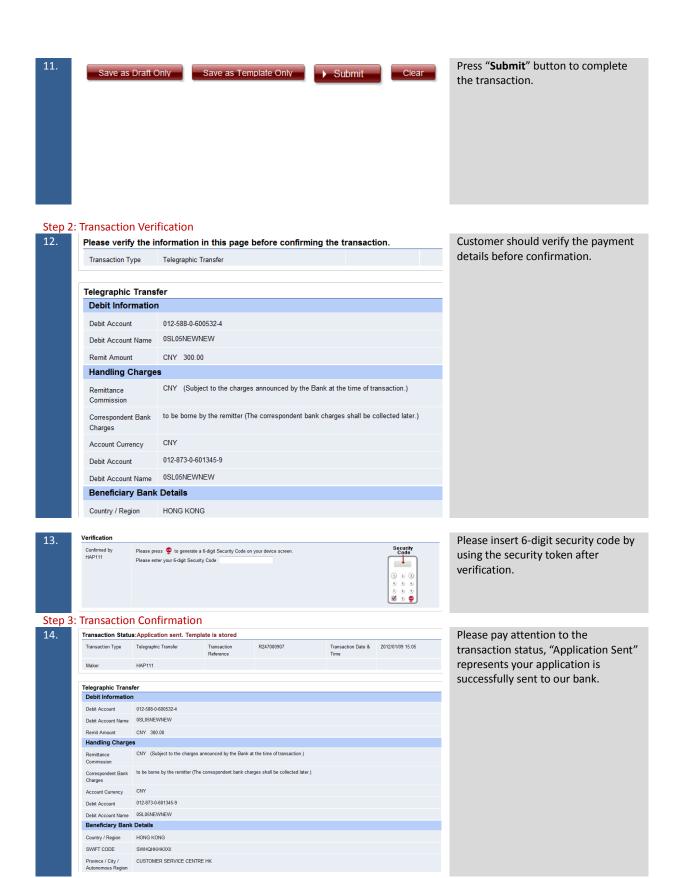
Transaction Type
Telegraphic Transfer
Reference
Reference
Reference
Transaction Reference
Refere

Please pay attention to the transaction status. "Application Sent" represents your application is successfully sent to our bank.

1.4 Create BOC Remittance Plus (Within BOC Group)

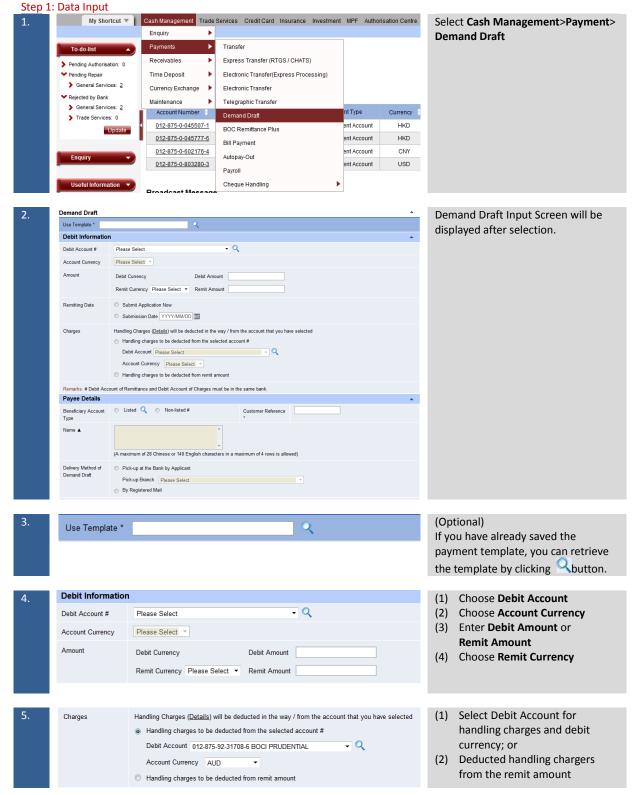


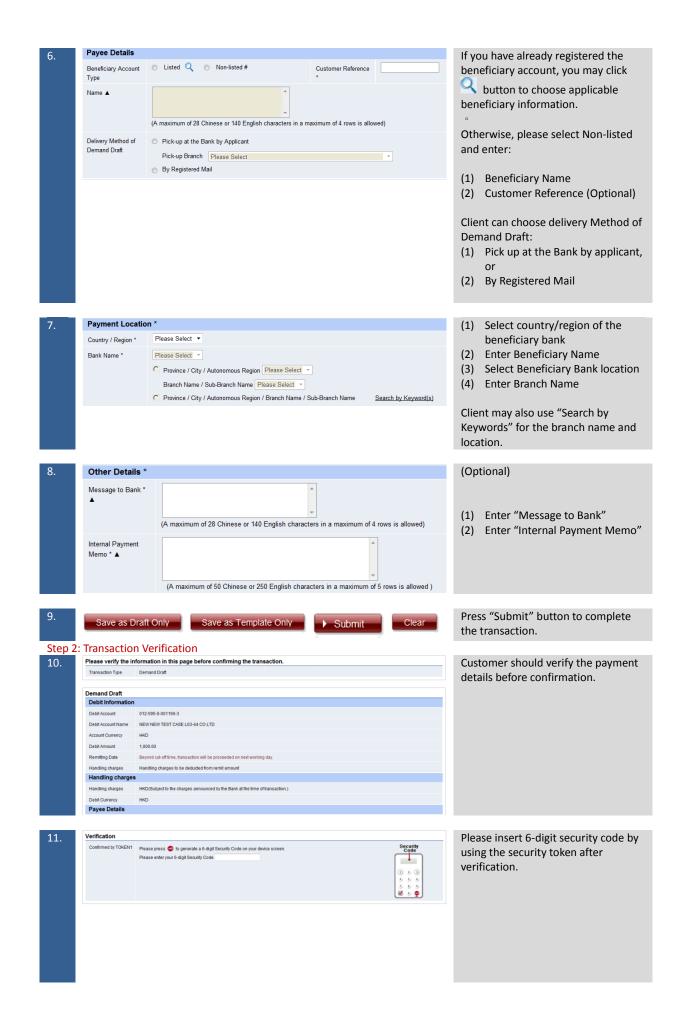




1.5 Create Demand Draft







Step 3:Transaction Confirmation

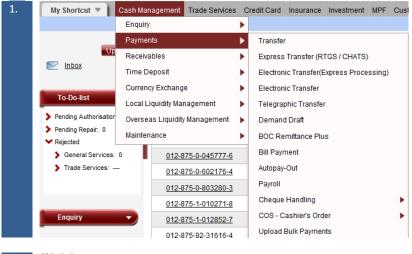
12.



Please pay attention to the transaction status. "Application Sent" represents your application is successfully sent to our bank.

1.6 Upload Bulk Payments

Step 1: Data Input



Select Cash Management>
Payments> Upload Bulk Payments



- 1) Select Transaction Type
- (2) Upload file (Client may visit

 <u>Download Center> File Template</u>

 to download Bulk Payments

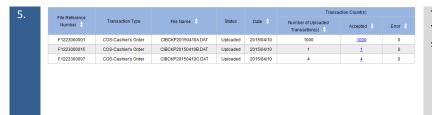
 Template)
- (3) Select Rejection Mode (Reject Whole File: If one of the transactions is rejected, all of the transactions will reject.
 Reject Partial: Only reject problematic transaction(s), the remaining transactions will be accepted



Press "**Upload**" button to upload transaction.



While the file is uploaded, please enquire the upload results.

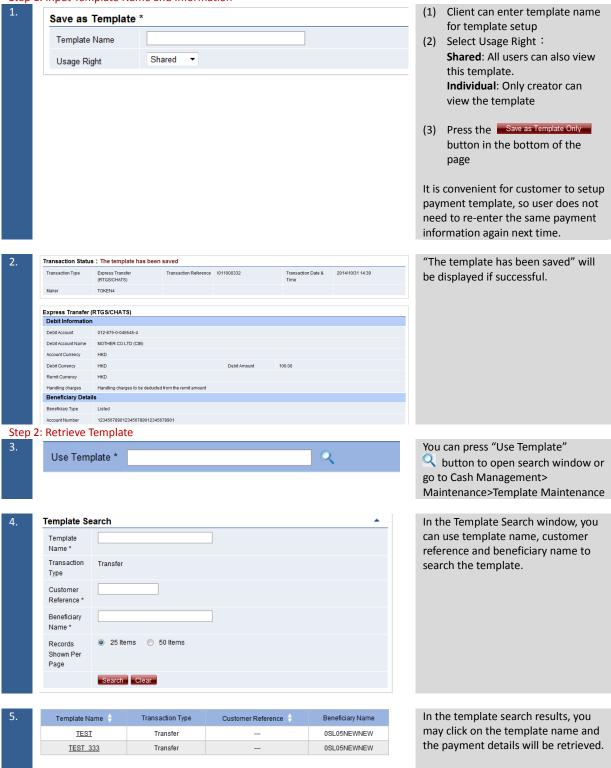


The upload transactions will appear. You can check on the transaction status.

2. Create Template, Draft and Standing Instruction

2.1 Create Template

Step 1: Input Template Name and Information



2.2 Create Draft

Step 1: Input Draft Information

Save as Draft * Draft Reference Number

You may consider to save as draft by entering the draft reference number and clicking on the Save as Draft Only button if the user has to print the internet banking before data input is completed.

Transaction draft has been saved at "Transaction Draft" under "Tools" Express Transfer (RTGS/CHATS) Debit Information Debit Account 012-875-92-32821-3 Account Currency Exchange Rate Type Preferred Rate Submit Application New Remitting Date Handling charges to be deducted from the remit amount Beneficiary Details Beneficiary Type Non-listed
Account Number 12345678 Name and Address TEST TEST TEST Beneficiary Bank Details Bank Name JPMORGAN CHASE BANK, N.A.

Click the Save as Draft Only button, to save the draft into system.

Step 2: Retrieve Transaction Draft



Select Tools > Transaction Draft

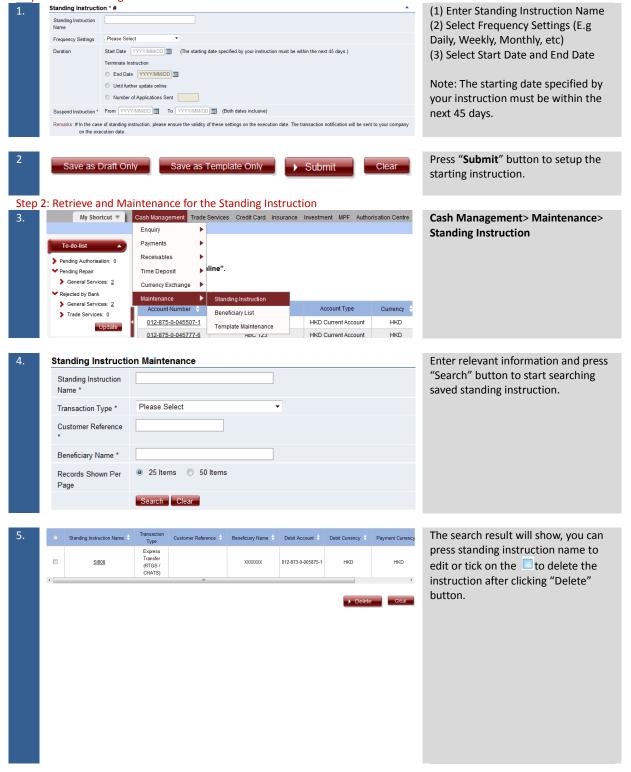
Transaction Draft Search Draft Reference Number * Type Creation Date From * YYYY/MM/DD To * YYYY/MM/DD From * YYYY/MM/DD To * YYYY/MM/DD Last Amendment Date Records Shown Per 25 Items
 50 Items Page Search Clear

By entering relevant Reference Number, Transaction Type and Creation Date in order to search saved "Draft".

In search results, press the draft reference number to retrieve the transaction draft back for further processing.

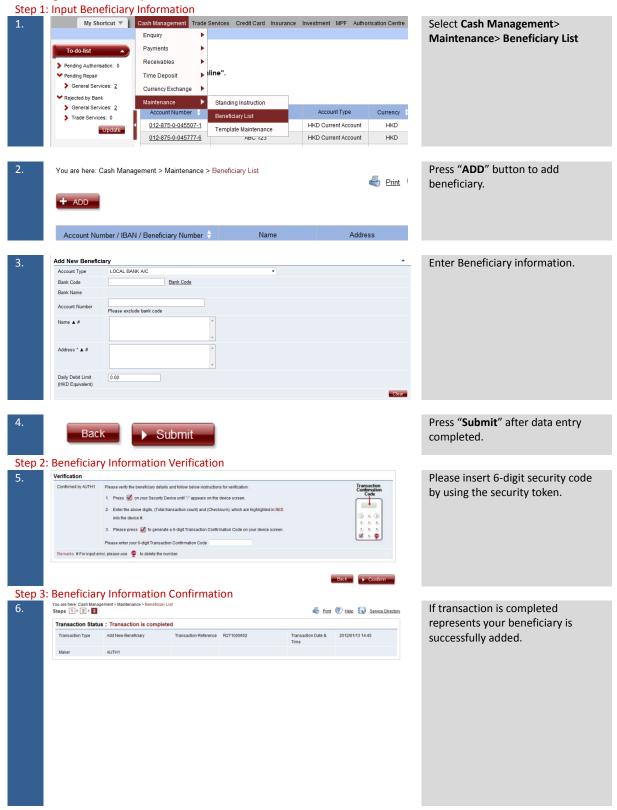
2.3 Create Standing Instruction

Step 1: Enter Standing Instruction Information



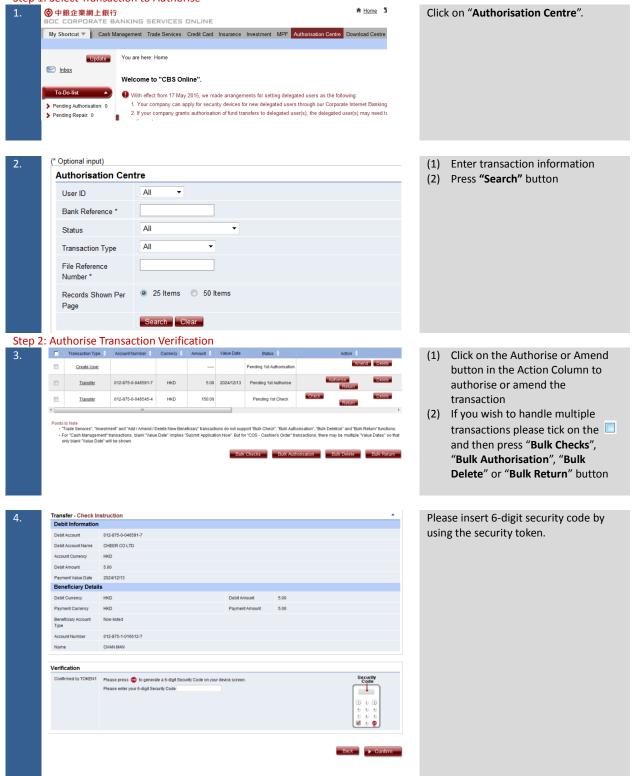
3. Register Beneficiary Information and Authorise Transaction

3.1 Register Beneficiary Information

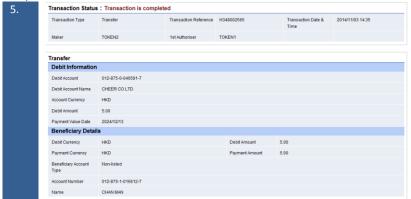


3.2 Transaction Authorisation

Step 1: Select Transaction to Authorise



Step 3: Authorise Transaction Confirmation

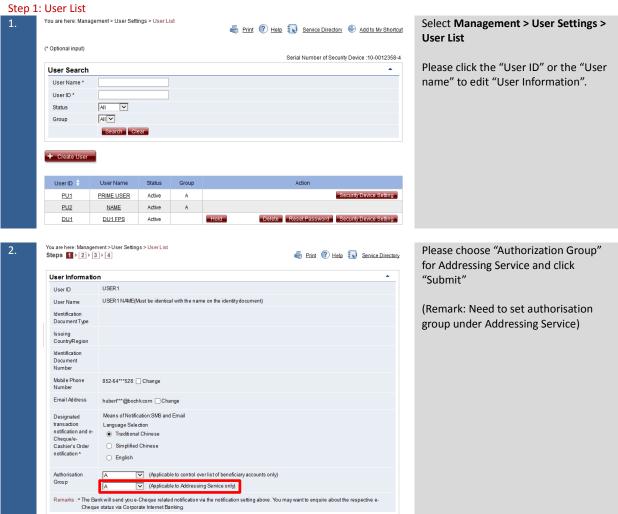


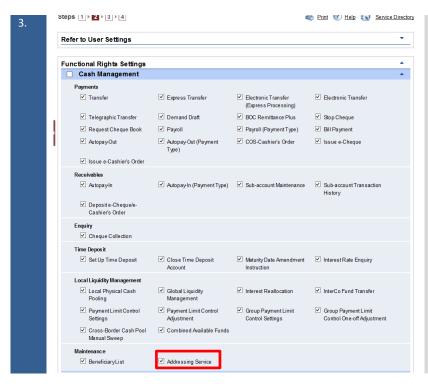
If "Transaction Completed" is shown, it represents your application is successfully processed.

4. Addressing Service

4.1 Addressing Service Setup

4.1.1 User List





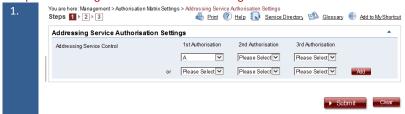
Please check the "Addressing Service" box in the Functional Rights Setting > Cash Management > Maintenance, and click the "Submit" button.

(Remark: Please make sure user has authority of the account for Addressing Service under Account Rights Settings)



4.1.2 Addressing Service Authorisation Settings

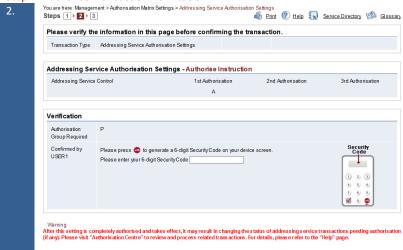
Step 1: Addressing Service Authorisation Settings



Select Management > Authorisation Matrix Settings > Addressing Service Authorisation Settings

Choose the Addressing Service Control matrix and click "Submit".

Step 2: Authorise Transaction Verification



Please verify the information in the page and insert 6-digit security code by using the security token.

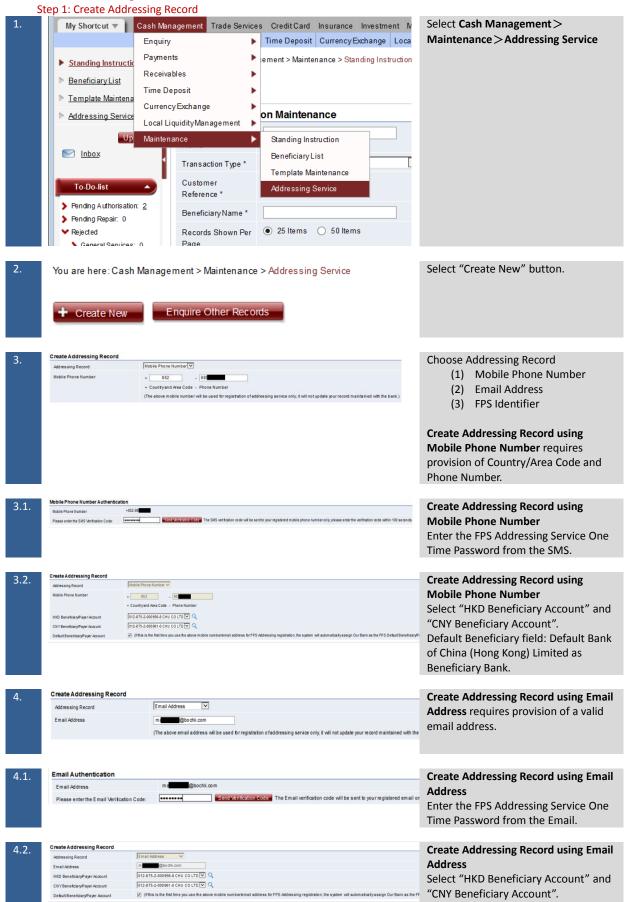
Step 3: Authorise Transaction Confirmation



If "The transaction has been completed" is shown, it represents your application is successfully processed.

Back Confirm

4.2 Create Addressing Record



Default Beneficiary field: Default Bank of China (Hong Kong) Limited as Beneficiary Bank. **Create Addressing Record using FPS** Create Addressing Record **Identifier** FPS Identifier Addressing Record Create Addressing Record Create Addressing Record using FPS FPS Identifier Addressing Record **Identifier** 012-875-2-000956-8 CHU CO LTD 🗸 🔍 Select "HKD Beneficiary Account" and 012-875-2-000961-0 CHU CO LTD 🗹 🔍 CNY Beneficiary/Payer Account "CNY Beneficiary Account". Default Bene fclary/Payer Account

(If this is the first time you use the above mobile number/email address for FPS Addressing registration, the Default Beneficiary field: Default Bank of China (Hong Kong) Limited as Beneficiary Bank. Step 2: Authorise Transaction Verification Please verify the information in this page before confirming the transaction

Transaction Type Create Addressing Record **Create Addressing Record using Mobile Phone Number** Please insert 6-digit security code by using the security token. Please press 🚭 to generate a 6-digit SecurityCode on your device scre **Create Addressing Record using Email** 6.1 Address Please insert 6-digit security code by using the security token. Please press 🚭 to generate a 6-digit Security Code on your device so Please enter your 6-digit Security Code Please verify the information in this page before confirming the transaction. **Create Addressing Record using FPS** Identifier Please insert 6-digit security code by using the security token. 012-875-2-000961-0 CHU CO LTD (If this is the first time you use the a Please press on to generate a 6-digit Security Code on your device screen

Step 3: Transaction Confirmation



Create Addressing Record using Mobile Phone Number
If "The transaction has been completed" is shown, it represents your application is successfully processed.



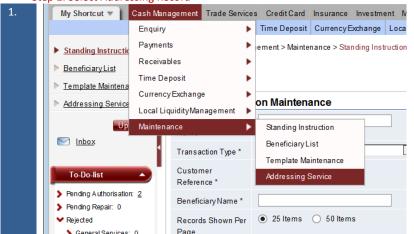
Create Addressing Record using Email Address

If "The transaction has been completed" is shown, it represents your application is successfully processed.



4.3 Update Addressing Record

Step 1: Select Addressing Record



Select Cash Management > Maintenance > Addressing Service



Select the addressing record for update.



Amend "HKD Beneficiary/Payer Account" and "CNY Beneficiary/Payer Account" and click "Submit" button.

Step 2: Authorise Transaction Verification



Enter the FPS Addressing Service One Time Password from the Mobile Phone Number or Email.

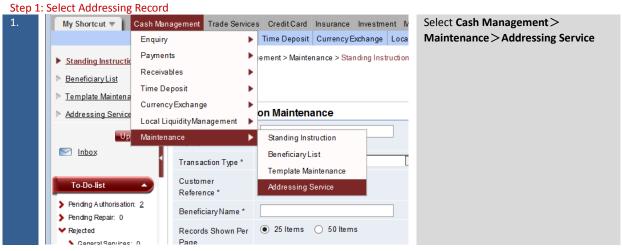
(Remark: Only Application for updating Account for Mobile Phone Number and Email Address)

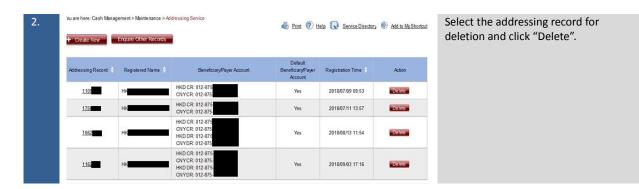


Step 3: Transaction Confirmation



4.4 Delete Addressing Record





Step 2: Authorise Transaction Verification



Step 3: Transaction Confirmation



5. Amendment Request/Request for Refund/Enquiry

5.1 Amendment Request

Step 1: Data Input					
1.	nagement Trade Sei	vices Credit Car	d Insurance Investment MPF Custody Authorisation Centre Download Centre Management Tools Upload	Select Tools > Send Message	
	You are here: Home		Custom Reports Inbox		
	Welcome to "BO	CNET HK".			
	With effect from 1	7 May 2015, we ma	ade arrangements for setting delegated users as the following:		
2.	You are here: Tools > S Steps 1 > 2 > 3		Frint (2) Help Sands Senice Directory (4) Add to My Shortout	(1) Choose Remittance in Message	
	(* Optional input)			Type	
	(A Traditional Chinese characters are allowed) Send Message			(2) Choose Amendment Request in	
			(HONG KONG) LIMITED 🗸	Subject	
	Message Type	REMITTANCE	V		
	Subject	Please Select	V		
			➤ Submit Clear		
2				(Ontinual)	
3.	Transaction			(Optional)	
	Reference	*		(1) Input Transaction Defende	
	Customer			(1) Input Transaction Reference	
	Reference *			(2) Input Customer Reference	
	Reference			(3) Input Recipient	
	Select Ser	ider	Please Select		
	Account				
	Recipient	*			
4.	Transaction			Select Sender Account (which should	
	Reference			be the debit account of the related	
	1101010100			remittance instruction).	
	Customer				
	Reference	*			
	Select Ser	der	Please Select		
	Account				
	710000111				
	Recipient	*			
5.	銀行備考號:	BANK REFE	RENCE:	In Message Content input the	
5.	3K131A 3300 .	DIENI NELL			
	匯款日期 RE	MITTING I	DATE:	required information of the related	
	ZERVINA KE		MM/DD)	remittance instruction.	
	匯款貨幣 RE	-	•		
	■秋貝市 KE	mii CUKRI	THOI.		
	原 また。今、東西 ニー	MIT AMOT	177		
	匯款金額 RE	MII AMOUI	41 •		

6.	1. 收款銀行名稱及地 BENEFICIARY'S BA 2. 收款人名稱及地 BENEFICIARY'S NA 3. 收款人賬戶號碼 BENEFICIARY'S AC 4. 對收款人附言 DI	ISH / 10 CHINESE CHARACTERS FOR EACH ROW 반址 ANK NAME AND ADDRESS SHOULD BE:	Provide only the remittance information that needs to be amended.
7.	(IF ANY) IN TE 注意:經這功能發 服務時間 SERVIC 星期一至五: 上午九時至下午六 MON-FRI:09:00年 星期六、日及公眾 於下一工作天處理	銀行費用 THE HANDLING CHARGES INCLUDING OTHER BANK CHARGES HE FOLLOWING ACCOUNT:	Input the charge debit account of the amendment.
8.	▶ Submit	Clear	Press "Submit" after finishing the above process.
Cton 2:	Transaction Verif	Firstian	
9.		e information in this page before confirming the transaction. Send Message	Customer should verify the details before confirmation.
	Send Message -	Authorise Instruction	
	Bank	BANK OF CHINA (HONG KONG) LIMITED	
	Message Type	REMITTANCE	
	Subject	更改 AMENDMENT REQUEST	
	Send to	REMITTANCE SERVICE CENTRE	
	Branch Code	269	
	Select Sender Account	012-875-0-602620-6 PAYMENT TEAM ZHAO SI MEI	



BANK OF CHINA (HONG KONG) LIMITED

更改 AMENDMENT REQUEST Send to REMITTANCE SERVICE CENTRE

 Select Sender
 012-875-0-602620-6

 Account
 PAYMENT TEAM ZHAO SI MEI

Send Message

Bank

Subject

Message Type REMITTANCE

Branch Code 269

Please insert 6-digit security code by using the security token after verification.

If "Transaction Completed" is shown, it represents your application is submitted (please note that it takes time to process the Amendment Request. "Transaction Completed" does not mean the instruction has been accepted).

5.2 Request for Refund

Step 1: Data Input





5.3 Enquiry Step 1: Data Input

	: Data Input	Outli Out Investor Investored NICE Outlief Atherically Outly Develor Outly Newspared		
1.	nagement Trade Services	Credit Card Insurance Investment MPF Custody Authorisation Centre Download Centre Management To Upload	Select Tools > Send Message	
	You are here: Home	Custom Reports	•	
		Inbox	<u> </u>	
	Welcome to "BOCNET	HK". Send Message Transaction Draft		
	With effect from 17 May 20	015, we made arrangements for setting delegated users as the following:		
2.	You are here: Tools > Send Mes Steps 1 ▶ 2 ▶ 3	ssage Print P Help 😱 Service Directory 🚱 Add to My Sho	(1) Choose Remittance in Message	
	(* Optional input)		Туре	
	(▲ Traditional Chinese characte Send Message	rs are allowed)	(2) Characa Dannach fan Dafonal in	
		C OF CHINA (HONG KONG) LIMITED	Subject	
	Message Type REMI	ITTANCE 🔽		
	Subject Pleas	se Select		
		➤ Submit Clea		
3.	T		(Optional)	
	Transaction		(-1)	
	Reference *		(1) Input Transaction Reference	
	Customer		(2) Input Customer Reference	
	Reference *		(3) Input Recipient	
			(3) Iliput Recipient	
	Select Sender	Please Select		
	Account			
	Recipient *			
	recorpient			
4.	Transaction		Select Sender Account (which should	
	Reference *		be the debit account of the related	
	Reference		remittance instruction).	
	Customer		,	
	Reference *			
	Select Sender	Please Select		
	Account	I lease delect		
	Account			
	Recipient *			
5.	銀行備考號 BANK	REFERENCE:	In Message Content input the	
	FT-11 117		required information of the related	
	匯款日期 REMITT		remittance instruction.	
		(YYYY/MM/DD)		
	匯款貨幣 REMIT	CURRENCY:		
	匯款金額 REMIT	AMOUNT:		
6.	每行最多70個英文	字元 /	Input the enquiry/reply content.	
	10個中文字元			
	MAXIMUM 70 ENG	LISH /10 CHINESE CHARACTERS FOR EACH ROW		
	查詢/查覆內容 EM	NQUIRY/REPLY CONTENTS:		
	_			

