

客戶服務滿意度調查

中銀香港現委託市場調查公司每日以抽樣形式進行電話訪問/網上問卷調查。如果閣下被邀請接受訪問，請就本行的服務提供您的寶貴意見。如有任何疑問，歡迎致電本行客戶服務熱線 3988 2388 查詢。

客户服务满意度调查

中银香港现委托市场调查公司每天以抽样形式进行电话访问/线上问卷调查。如果客户被邀请接受访问，请就本行的服务提供您的宝贵意见。如有任何疑问，欢迎致电本行客户服务热线 3988 2388 查询。

Customer Service Satisfaction Survey

Bank of China (Hong Kong) has appointed an independent market research company, to conduct the Customer Satisfaction Survey using Telephone/ Online survey approach. Participants will be selected daily through random sampling. If you are selected to participate in the survey, we appreciate your support to share your valuable feedbacks on our services. If you have any questions, please contact our Customer Services Hotline at 3988 2388 for enquiry.