

Precious Metal/FX Margin - Service Hours:

Internet Banking/Mobile Banking:

		Monday to Friday	Saturday	Sunday
Quote / Margin Call Balance Enquiry		24 hours	24 hours	24 hours
Trading ¹	FX Margin	05:00 - 04:00 (the following day)	--	--
	London Gold & Silver Margin	07:00 - 04:00 (the following day)	--	--
	Tael Gold & Kilo Gold Margin	09:00 - 12: 00 and 14: 00 - 17:00	--	--
Standing Order Placement/ Cancellation ¹	FX Margin	05:00 - 04:00 (the following day)	--	--
	London Gold & Silver Margin	07:00 - 04:00 (the following day)	--	--
	Tael Gold & Kilo Gold Margin	09:00 - 12: 00 and 14: 00 - 17:00	--	--
Position Square Appointment		05:00 - 04:00 (the following day)	--	--
Account Details/ Transaction Records/ Standing Order Records Enquiry		05:00 - 04:00 (the following day)	--	--
Margin Transfer ³		05:00 - 04:00 (the following day)	05:00 - 13:00 ^{2, 4}	--
Margin Exchange ³		05:00 - 00:00 (the following day)	08:30 - 13:00 ⁴	--

1.Trading hours will be announced separately during the closure of Hong Kong or other major financial markets.

The handling time of standing orders by the Bank :

- FX Margin: Between 05:00 Sydney Time on Monday (i.e. 02:00 or 03:00* HK Time on Monday) and 17:00 New York Time on Friday (i.e. 05:00 or 06:00* HK Time on Saturday). *Subject to the Daylight Saving Time conversion of the respective regions
- Precious Metal Margin: Within trading hours only

2.Margin transfer that involves foreign exchange is not accepted during the period from 05:00 to 08:30 on Saturdays.

3.Margin transfer and margin exchange services are available on Hong Kong public holidays (except Saturdays and Sundays).

4.Margin transfer and margin exchange services are not available on Hong Kong public holidays which fall on a Saturday.

Manned Trading Hotline:

Service Hours	Trading Hotline
Monday - Friday: 05:00 - 04:00 (the following day)	(852) 3988 2888 <i>Wealth Management</i> Hotline
Saturday: 05:00 - 13:00	(852) 3988 2988 <i>Enrich Banking</i> Hotline
Sunday: closed	(852) 3988 2688 <i>Investment Services</i> Hotline

Note: If you are a user of the manned trading hotline, you are reminded to keep your password absolutely confidential at all times. You are also advised to place your trading instructions through the above specified telephone line with tape recording function. All transactions completed and confirmed by the Bank's staff cannot be cancelled or amended.