

**Notice of registering E-mail and Mobile for Designated  
Investment Transaction**

From 22<sup>nd</sup> July, 2018, if customers have not registered a valid e-mail address and mobile phone number to receive prompt transaction notification, you will not be able to conduct "Designated Investment Transaction" through Internet or Mobile banking by using "Mobile SMS One-time Password". Customers still can conduct "Designated Investment Transaction" through Internet or Mobile banking by other BOCHK Two-factor Authentication Tools, such as "Mobile Token" or "Security Device", or through the Investment Trading Hotline or branches.

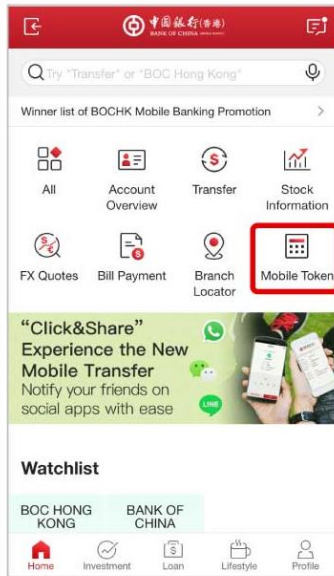
**"Designated Investment Transaction" includes**

- Securities and IPO Stocks Services
- Investment Fund Services
- Monthly Saving Plan (Securities & Funds)
- Debt Securities /Certificates of Deposit
- Precious Metal/FX Margin
- Precious Metal
- Currency Linked Investments
- Structured Investments
- Investment Deposit

Please update your personal information through internet banking, by choosing "**Setting**" – "**Change Personal Information**", and confirm the change via "**Security Device**" or "**Mobile Token**", or fill in the "Contact Information Amendment Form (Personal Customer)", mail or pass to any BOCHK branch to update your information.



## BOCHK Two-factor Authentication Tools



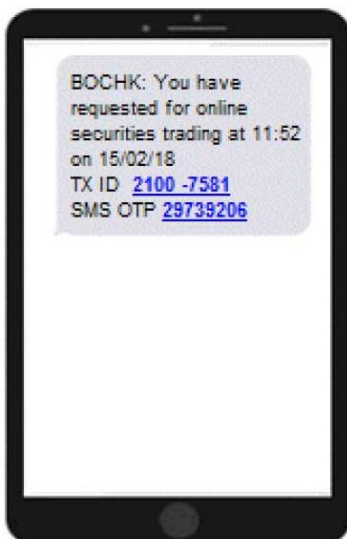
### Mobile Token

- ▶ Download the BOCHK Mobile App from the official app stores of Google Play and App Store.
- ▶ Choose Mobile Token from homepage, follow the instructions to and activate the Mobile Token
- ▶ Can choose fingerprint / Face ID / Mobile Token Password to login mobile banking and authenticate transactions
- ▶ Do not need to bring along "Security Device"
- ▶ Simple, fast, efficient to secure your assets



### Security Device

- ▶ You can also apply for a "Security Device" at any branch
- ▶ For more information about "Security Device," please visit BOCHK website > Security Information.



### Mobile SMS One-Time Password

- ▶ You can use the mobile number registered with the BOCHK to receive a Mobile SMS one-time password as a Two-factor Authentication.

For more information, please visit [www.bochk.com](http://www.bochk.com) – What's New.

For enquiry, please call the Personal Customer Service Hotline at (852) 3988 2388.

## Bank of China (Hong Kong) Limited

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### **Risk Disclosure:**

The following risk disclosure statements cannot disclose all the risks involved and does not take into account any personal circumstances unknown to BOCHK. You should undertake your own independent review and seek independent professional advice before you trade or invest especially if you are uncertain of or have not understood any aspect of the following risk disclosure statements or the nature and risks involved in trading or investment. You should carefully consider whether trading or investment is suitable in light of your own risk tolerance, financial situation, investment experience, investment objectives, investment horizon and investment knowledge.

### **Risk of Securities Trading:**

The prices of securities fluctuate, sometimes dramatically. The price of a security may move up or down, and may become valueless. It is as likely that losses will be incurred rather than profit made as a result of buying and selling securities.

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