

# Investment Service Hotline

+852 3988 2688

## User Guide

### Operation Procedure

#### Step 1

Please select language

- 1 Cantonese 2 Putonghua 3 English

#### Step 2

### 1 Stock Trading

- 1 Automated Stock Trading Services\*
- 2 Manned Stock Trading Services\*
- 3 Securities Margin Trading\*
- 4 Corporate Action\*

### 2 Precious Metal / FX Margin Trading

- 1 US Dollar FX Margin Trading\*
- 2 Precious Metal Margin Trading\*

### 3 Subscription Services\*

### 4 Currency Linked Deposits, Debt Securities and Other Investment Transaction Services\*

### 5 Change Phone Banking Password\*

\* Customers are required to enter their Phone Banking login number and password to proceed further.  
(Login number can be 8-digit or 14-digit Phone Banking number, 14-digit savings or current account number or 16-digit credit card number)



#### Phone Banking Security Tips

To protect your interests, you should keep your Phone Banking password secret and never disclose your password to anyone. Phone Banking password should be changed regularly. You are advised not to use any numbers relating to personal information such as your birthday, identity card number, phone number or other information that is easily predicted as your password. Combinations of repeated or consecutive digits should also be avoided. Please disconnect the Phone Banking Service properly after completing your transactions to prevent unauthorised access by third party to your account.